

VIVO™

HYPERWALLET SYSTEM
AVAILABLE NOW

VIVO™



VYVO™



HYPERWALLET

A **PayPal** Service

HyperWallet is a multi-functional platform that will streamline every aspect of your payout process.

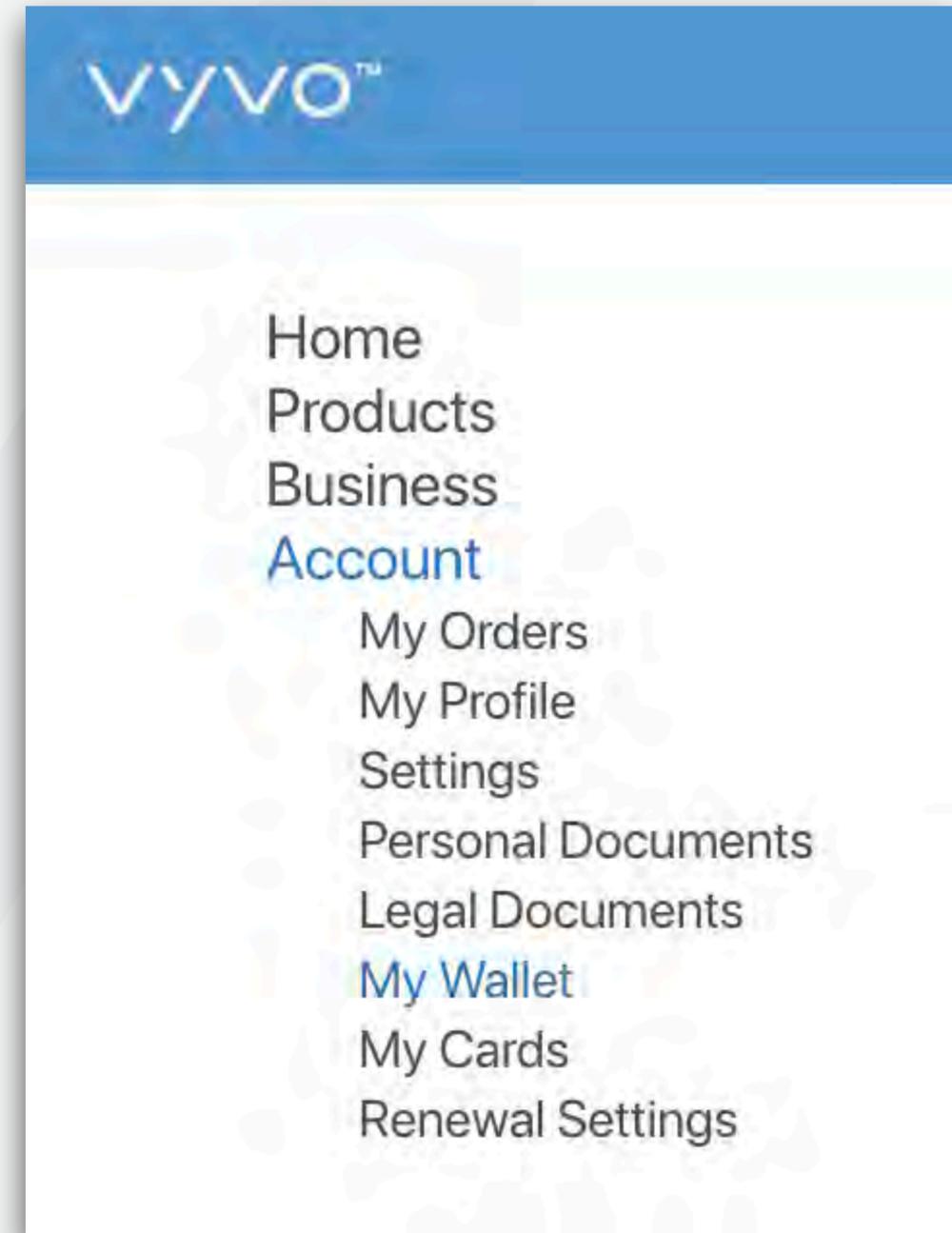
As part of the global PayPal company, this system assures the most elevated standards in security and efficiency for the transfer of **VYVO commissions** to nearly every corner of the globe.



The VYVO commission payments will be performed as usual. The amount can be transferred to the new wallet.

You may proceed to manage your HyperWallet account via the VYVO Backoffice at the Account/My wallet page:

<https://my.vyvo.com/accounting>



In this page, you can easily manage your VYVO commission payments and access your HyperWallet account once it is **Active**.

The screenshot displays the VYVO user interface. At the top, there is a navigation bar with links for WEBSITE, STORE, MY ACCOUNT, and VYVO SMART. Below this is a secondary navigation bar with HOME, PRODUCTS, BUSINESS, and ACCOUNT, along with a user profile icon for JOHN DOE. A left-hand sidebar menu lists: Home, Products, Business, Account (highlighted), My Orders, My Profile, Settings, Personal Documents, Legal Documents, My Wallet, My Cards, and Renewal Settings. The main content area is titled 'WALLET' and includes an introduction to the HyperWallet service, a 'Personal Information' section with fields for Name, Surname, Birth date, Country, Address, and City, and an 'Account Information' section. At the bottom, it displays 'ACCOUNT STATUS: Active' and 'CURRENT BALANCE: XXXX.00 USD'.

From the same page you can also ask for the **transfer** of your commissions to HyperWallet.

The screenshot displays the VYVO website's user interface. At the top, there is a navigation bar with links for WEBSITE, STORE, MY ACCOUNT, and VYVO SMART. Below this is a secondary blue navigation bar with links for HOME, PRODUCTS, BUSINESS, and ACCOUNT, along with a user profile icon for JOHN DOE. On the left side, a sidebar menu lists: Home, Products, Business, Account (highlighted), My Orders, My Profile, Settings, Personal Documents, Legal Documents, My Wallet, My Cards, and Renewal Settings. The main content area is titled 'WALLET' and contains the following information:

- WALLET**: In this page you can easy manage your commission payments and access to the available systems to ask for withdrawal on your favorite payment channels.
- HYPERWALLET**: A **PayPal** Service.
- Starting from August 9, all VYVO commission payments will be executed using this platform and all the users will be invited to update their personal profile inside the new HyperWallet system. With an extremely secure access and the state-of-the-art protection protocol developed inside the HyperWallet system, all VYVO users can easily manage their accounts, including the flexibility to choose from various payment options.
- Personal Information**: This is a resume of your personal account created in HyperWallet platform. By Accessing to the system you can easy mange and update your profile everytime.

Name: John	Country: USA
Surname: Doe	Address: 1420 Lexington Ave
Bird date: 23-04-1986	City: New York
- Account Information**: To get the services connected to your HyperWallet profile you need to complete and set-up your profile. Here you can easy check the current status of your profile, trace your last transactions history and monitor your current balance.

At the bottom of the main content area, the account status is displayed as:

ACCOUNT STATUS: Active
CURRENT BALANCE: XXXX.00 USD



NEW ACCOUNT ACTIVATION



VYVO is automatically creating a new HyperWallet account for you when:

- An existing VYVO user receives a new payment for VYVO commissions;
- A new user signs the CRP.

During the creation of a new account, the user will receive an email.

From the link on this email, the user can start their account activation.

HyperWallet registration

Dear John,
Welcome to HyperWallet.

Your new account has been created. Before we begin, please complete your registration and activate your account. Simply click on the "Activate your Account" link below. We suggest you activate your account as soon as possible to avoid any costs of the application.

After the activation, you can access your account using this link:
<https://vyvo.test.com>

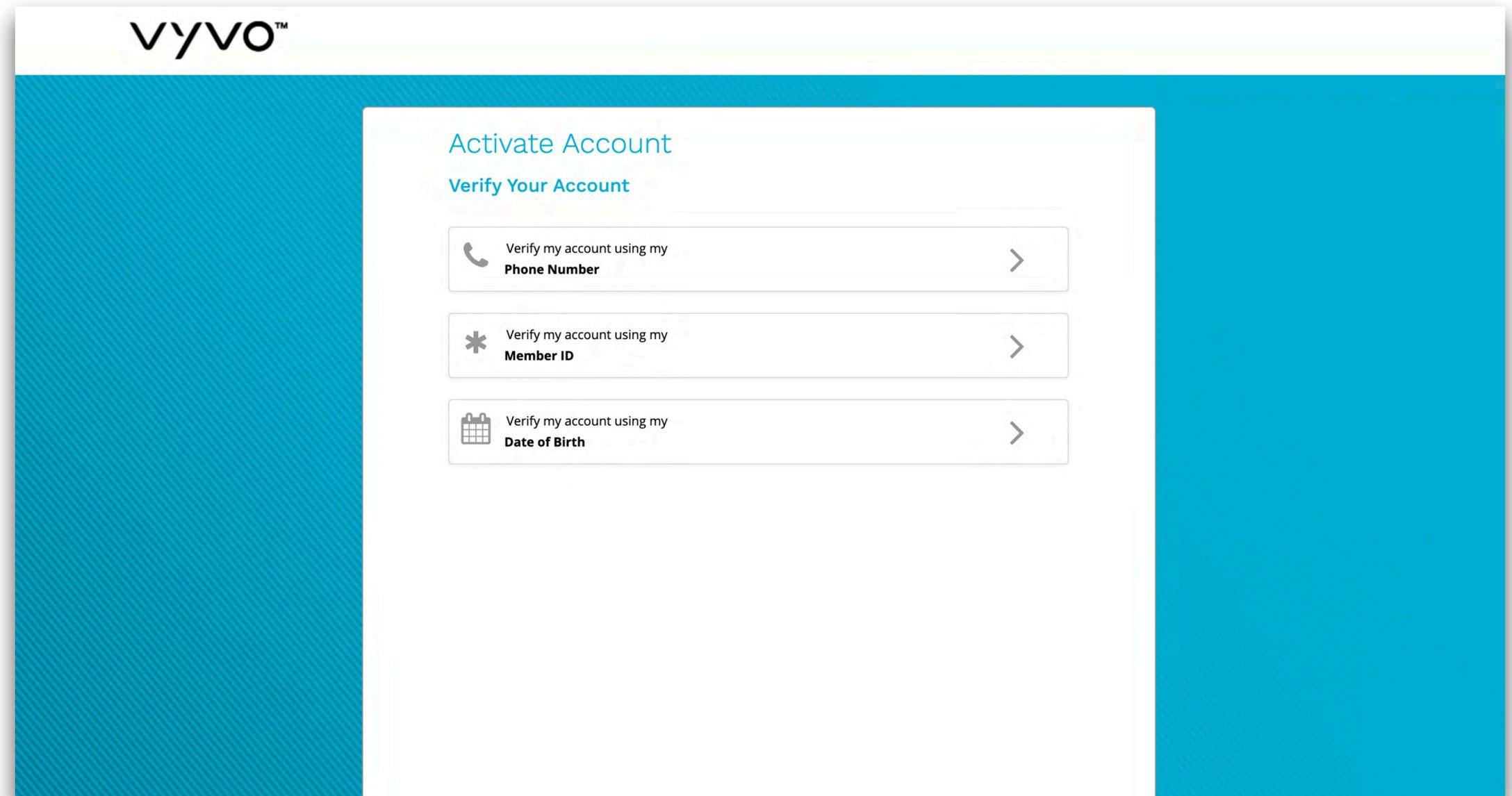
Activate your Account

Sincerely yours,
HyperWallet Team
<https://vyvo.test.com>



By clicking on the link you will be redirected to the HyperWallet activation process.

Choose a method to activate your account and follow the instructions.

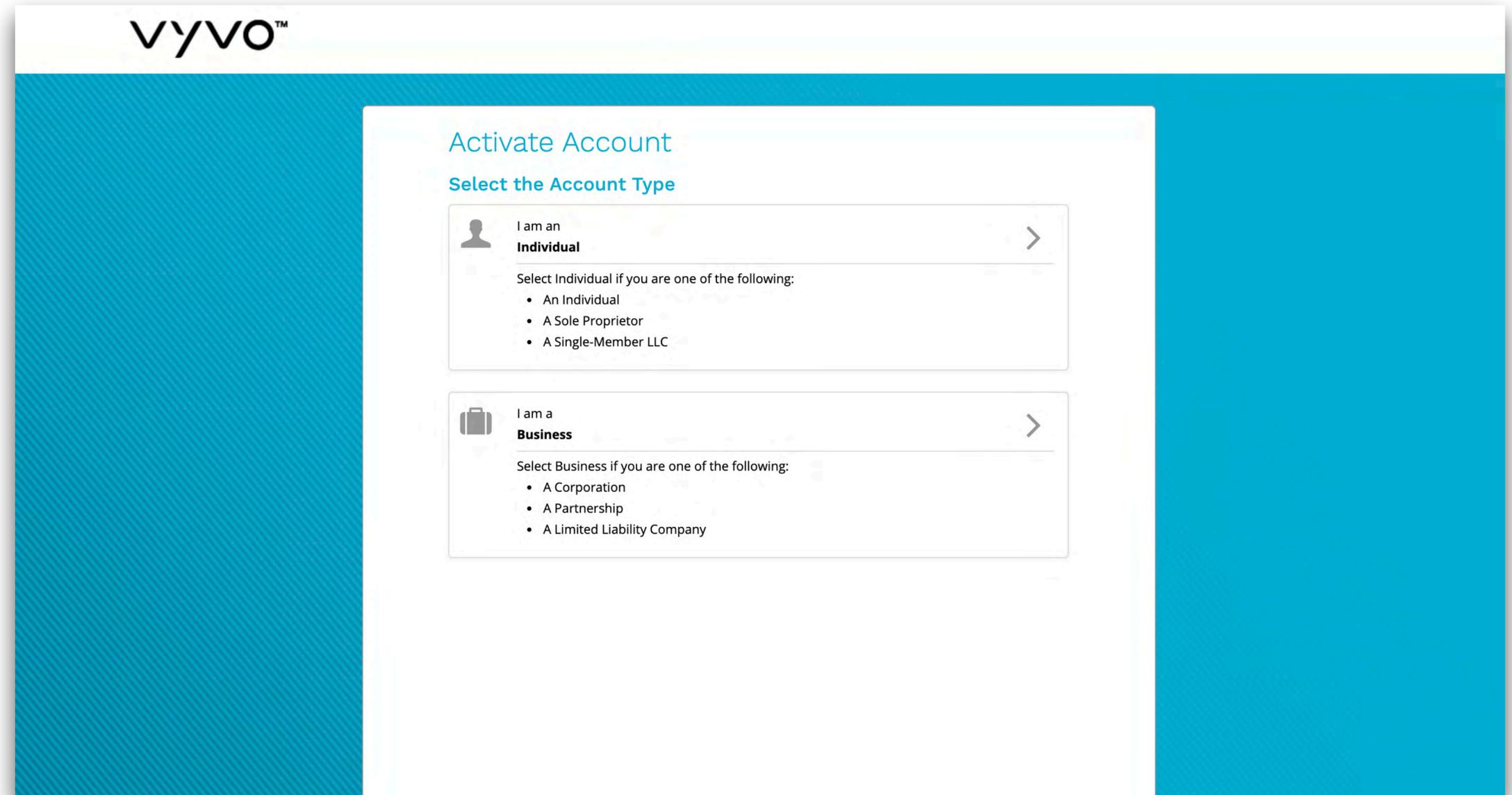


Please consider that during the activation process, the account has been created based on your VYVO profile, so all the details already settled are matching those you used for your registration in VYVO.



Choose your profile between:

- Individual, or
- Business.





Fill out all the fields in your **Personal Information** section and **Home Address** section.

Click on **Continue**.

vyvo™

Activate Account

Personal Information

First Name:

Middle Name:

Last Name:

Gender: Male Female

Date of Birth:
Month Day Year

Member ID:

Codice Fiscale:

Phone Number:

Mobile Number:

Home Address

Country:

State/Province:

Address Line 1:

City:

Zip/Postal Code:

Support Privacy Legal Licenses and Complaints

Powered by HYPERWALLET
A PayPal Service



Choose your **password** and your **security questions** and answers.

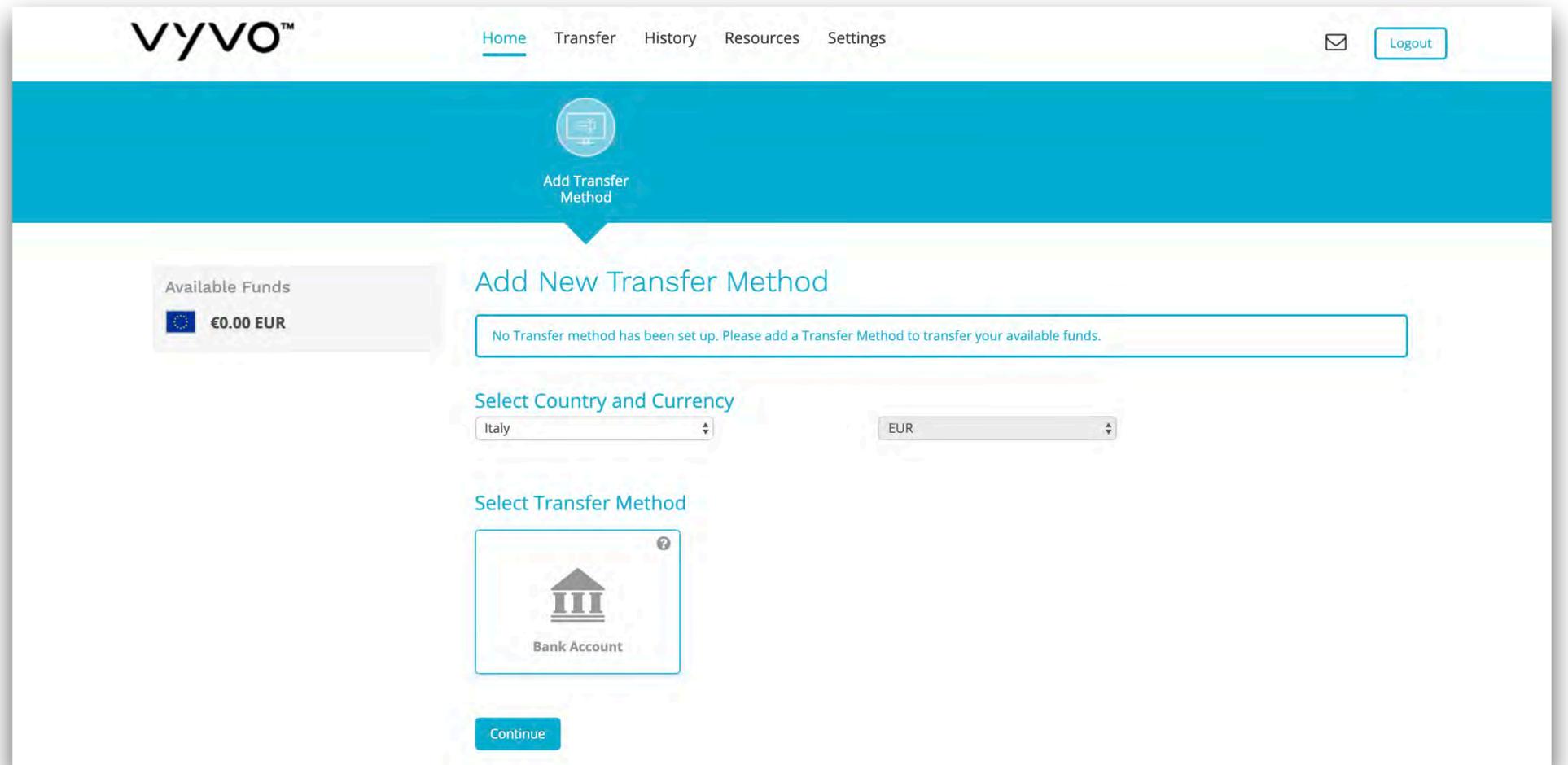
Read and accept the **Legal Agreements** documents.

Click on **Confirm**.



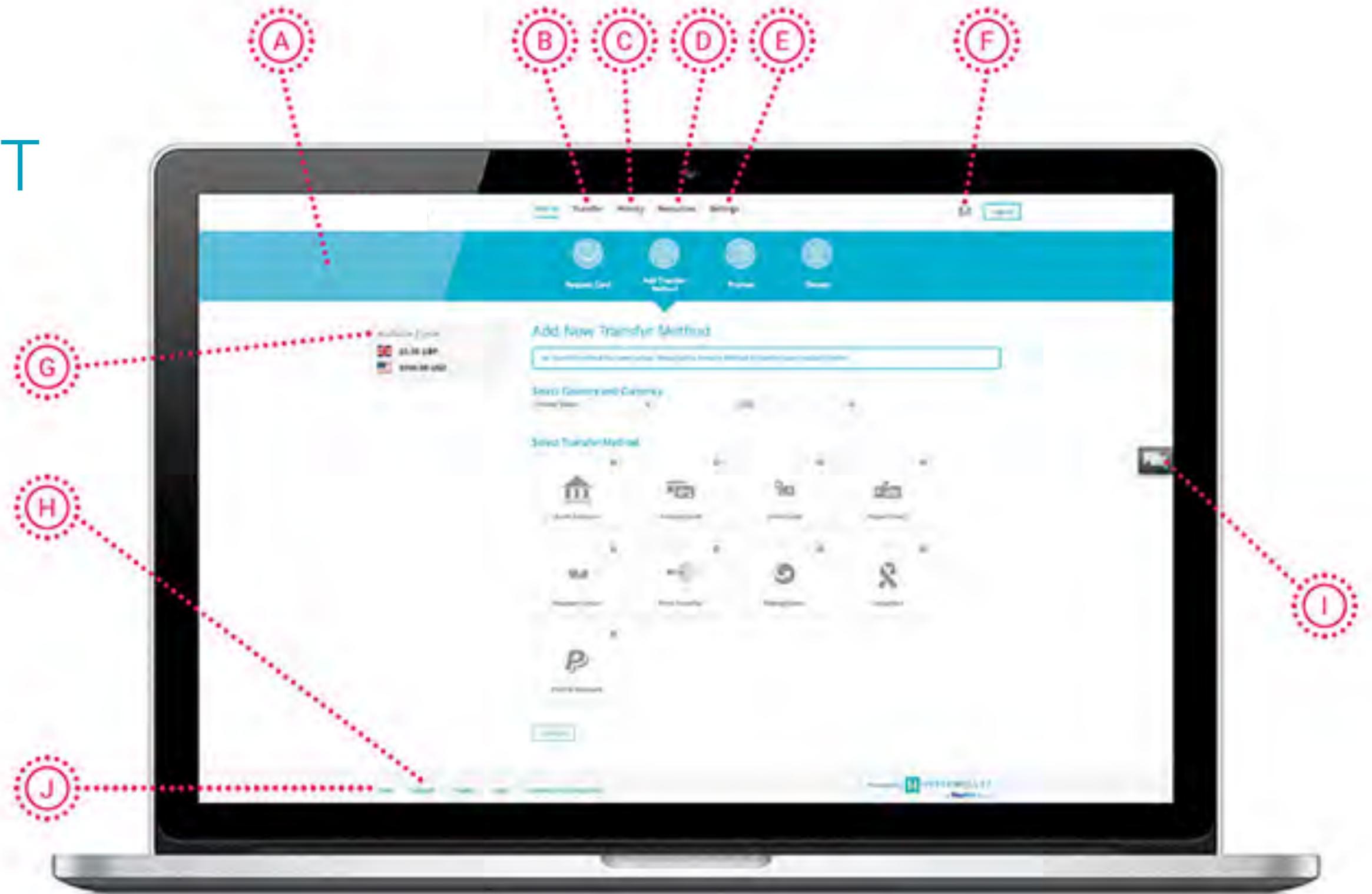
Now you can access your HyperWallet home profile.

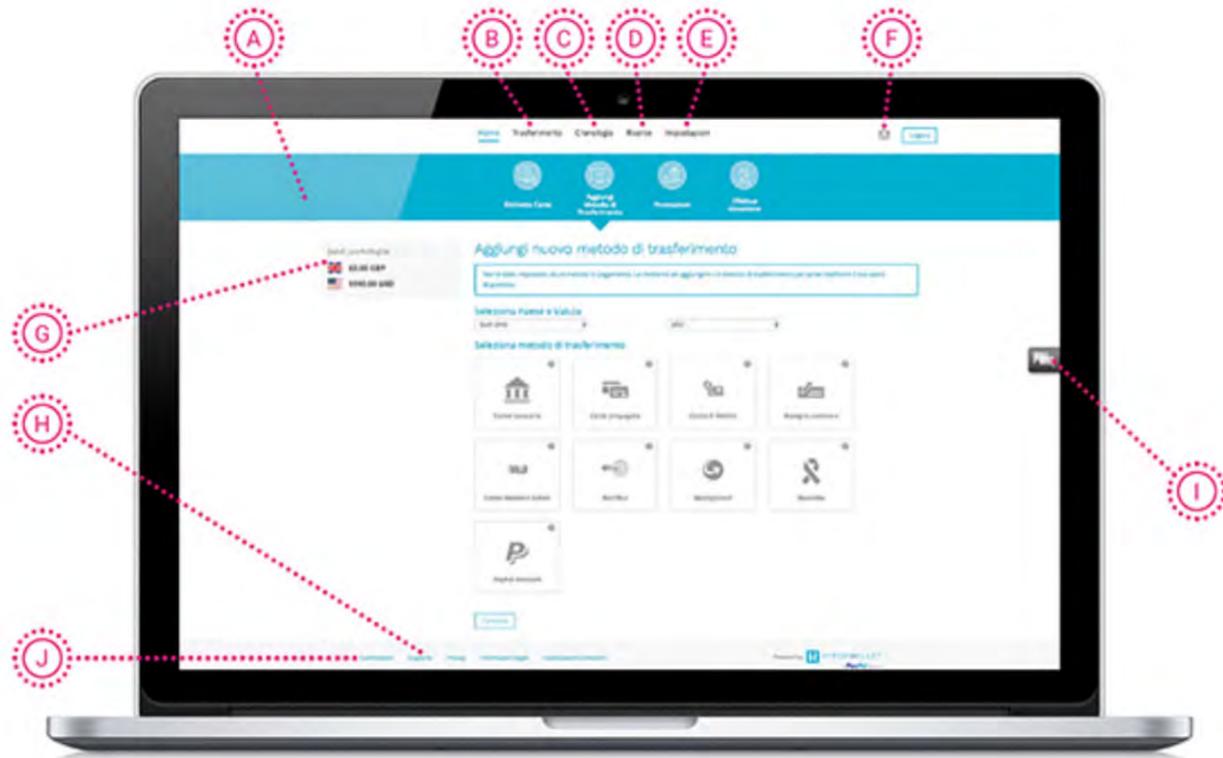
From now on, through this page you can manage your profile and settings.



HYPERWALLET OVERVIEW AND FIRST SETTINGS

HYPERWALLET OVERVIEW





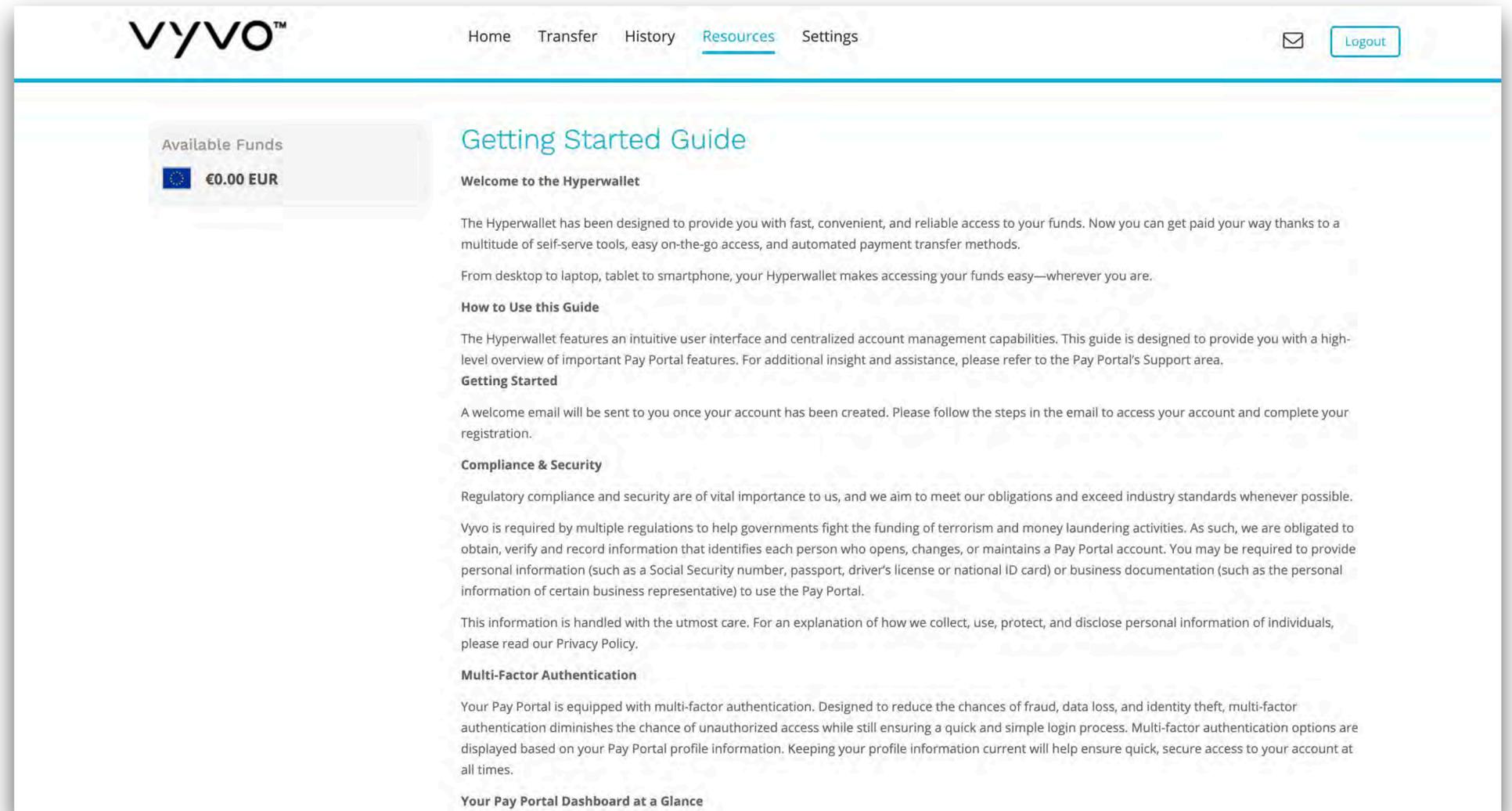
- A. **Action Bar:** This dynamic bar auto-populates important items based on account usage. It provides quick and easy one-click access to key areas of your Pay Portal account. A red indicator will appear whenever an item requires your immediate attention.
- B. **Transfer:** Quickly and easily move available funds from your Pay Portal using your preferred payout method.
- C. **History:** Track your transactions—received payments, transferred funds, and fees charged—for as long as your Pay Portal account has been active.
- D. **Resources:** Click here to discover quick tips, important security information, and a handful of other resources that are designed to help improve your Pay Portal user experience.
- E. **Settings:** This is where you can update personal information, reset your password, and change a number of different Pay Portal preferences (e.g., language, time zone, etc.).
- F. **Notifications:** To access notifications, simply click on the envelope icon. Notifications keep you well-informed of special service announcements, as well as any new updates to your account or Pay Portal environment.
- G. **Available Funds:** This area provides you with a quick overview of the funds available for transfer.
- H. **Support:** Have a question about a feature or functionality within your Pay Portal? The Support section features answers to a number of frequently asked questions, as well as instructions on how to call, email, or chat with a multilingual service representative.
- I. **Chat:** Chat support is available whenever the chat icon is visible within your Pay Portal.
- J. **Fees:** This is the area where you can review any fees associated with your Pay Portal.



Resources

Getting Started Guide

Before proceeding to manage the settings of your account, you can read more about this Platform by accessing the Resources menu and clicking on the **Getting Started Guide**.

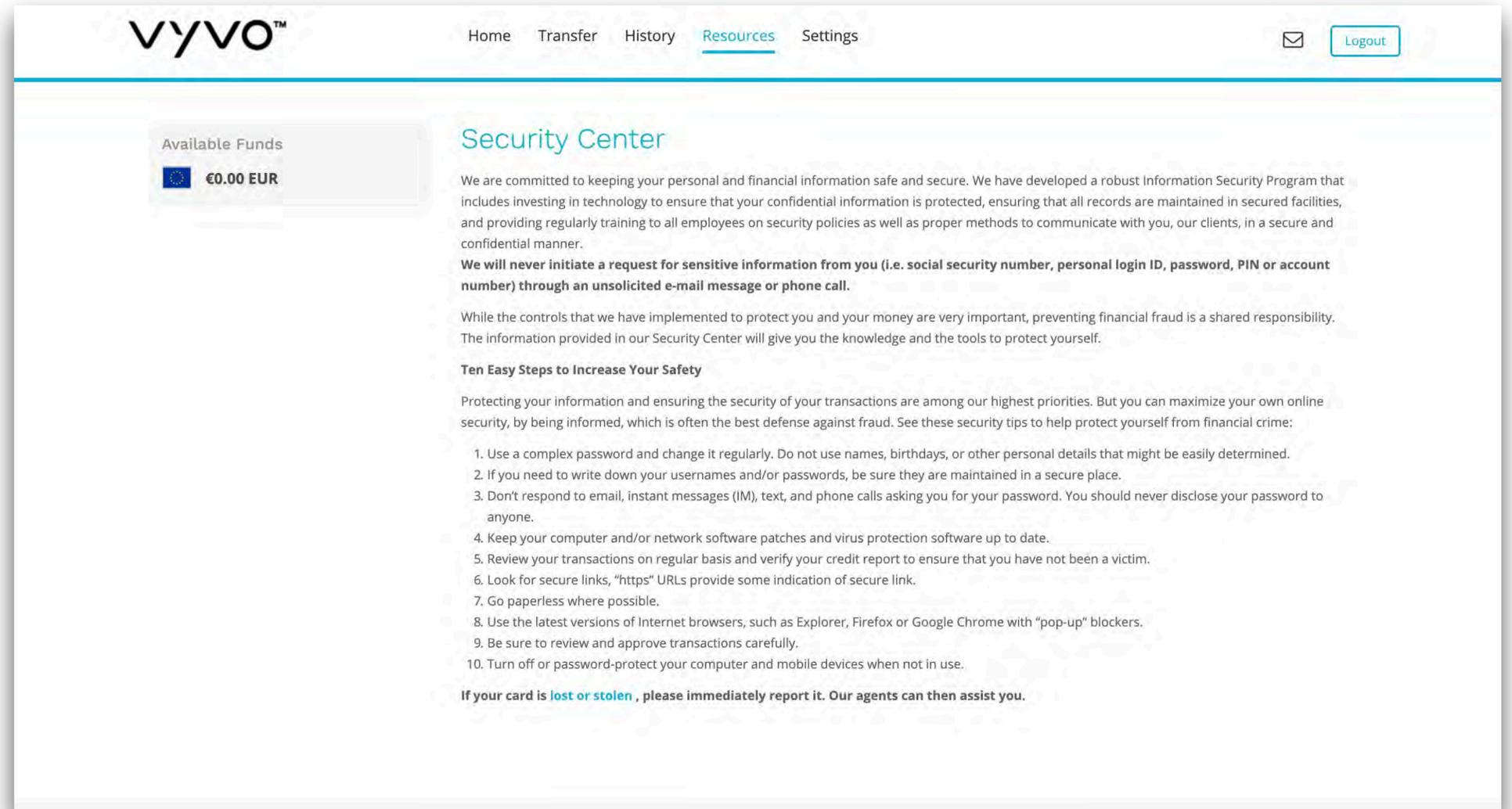




Resources

Security Center

Read more about the security of the HyperWallet platform in the **Security Center**.





Resources

Fees

Check the costs applied to your transaction and learn more about the processing time in the **Fees** section.

- History
- Resources**
- Getting Started Guide
- Security Center
- Fees
- Support

vyvo™ Home Transfer History **Resources** Settings Logout

Available Funds
€0.00 EUR

Fees

Transfer Fees & Processing Time

Please select country and currency in order to determine the relevant transfer fees and possible processing times.

Italy EUR

Type	Fee	Processing Time
Euro Bank Account	€2.25 EUR	1 - 3 Business days
Transfer Returns	€10.00 EUR	Not Applicable

Account Fees

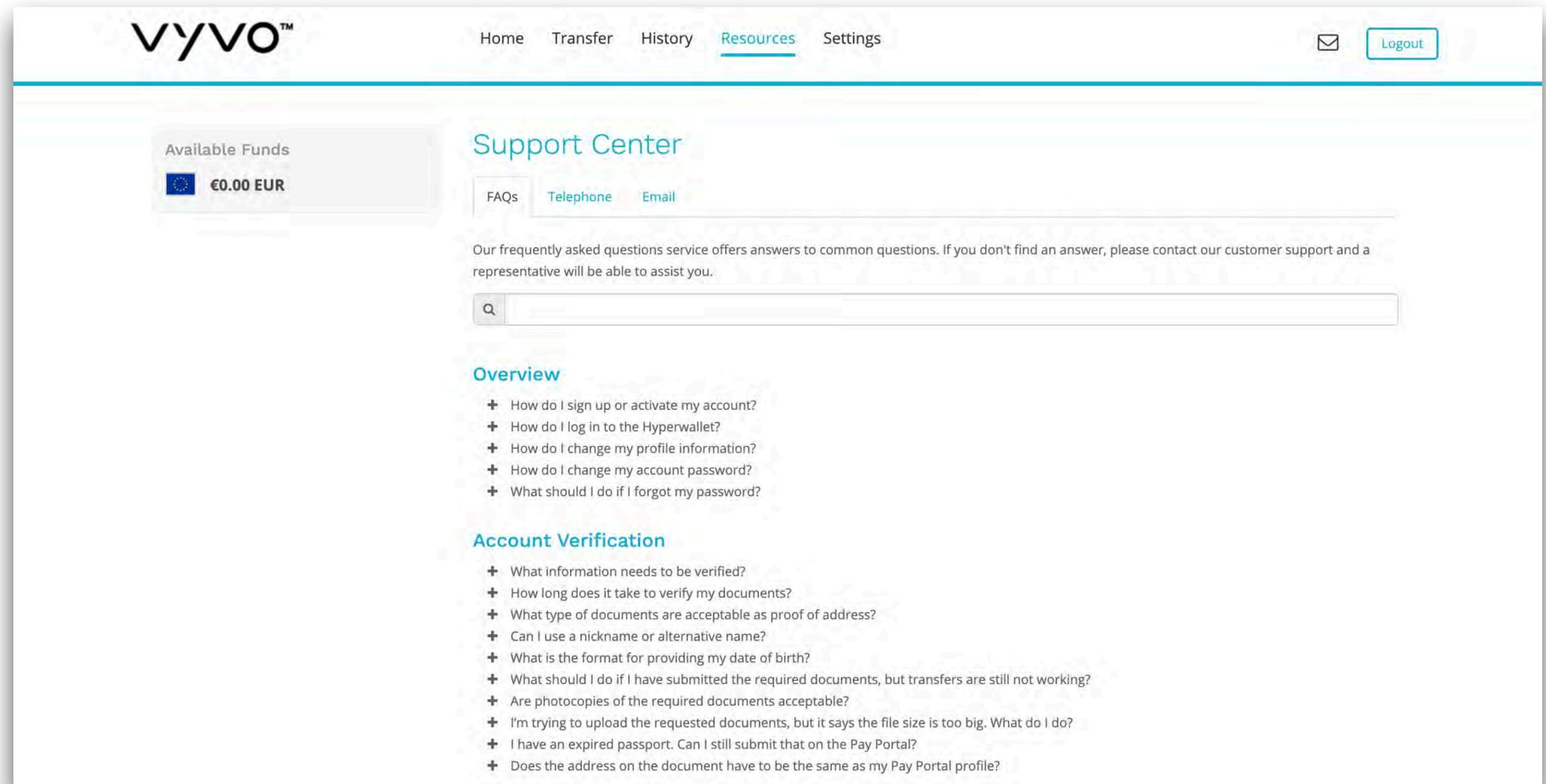
Type	Fee
Service Fee	€5.00 EUR



Resources Support

If you need assistance, you can reach the **Support** section and:

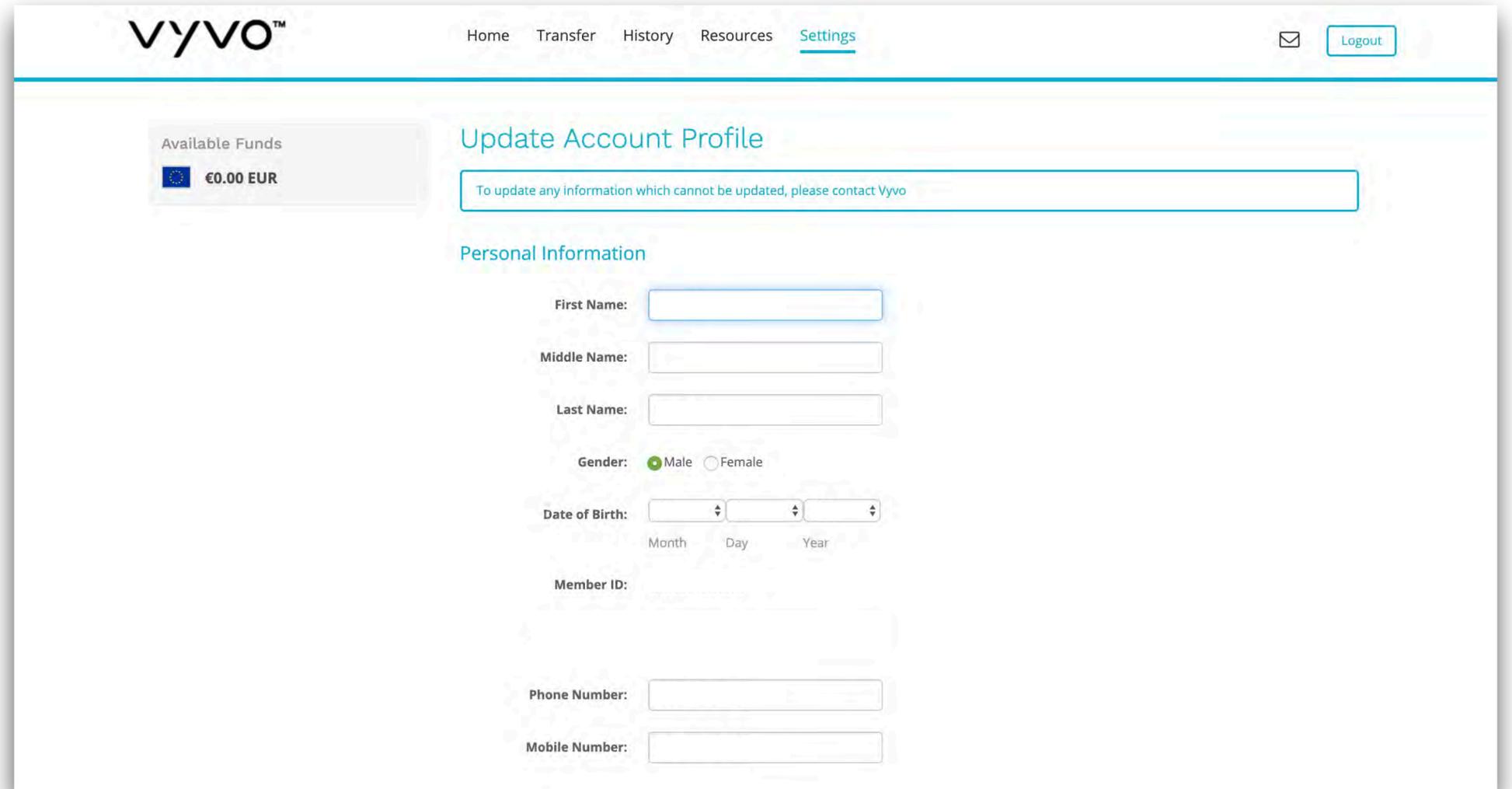
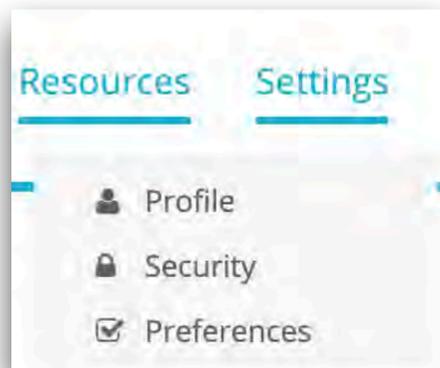
- Read the FAQs;
- Contact HyperWallet.





Settings Profile

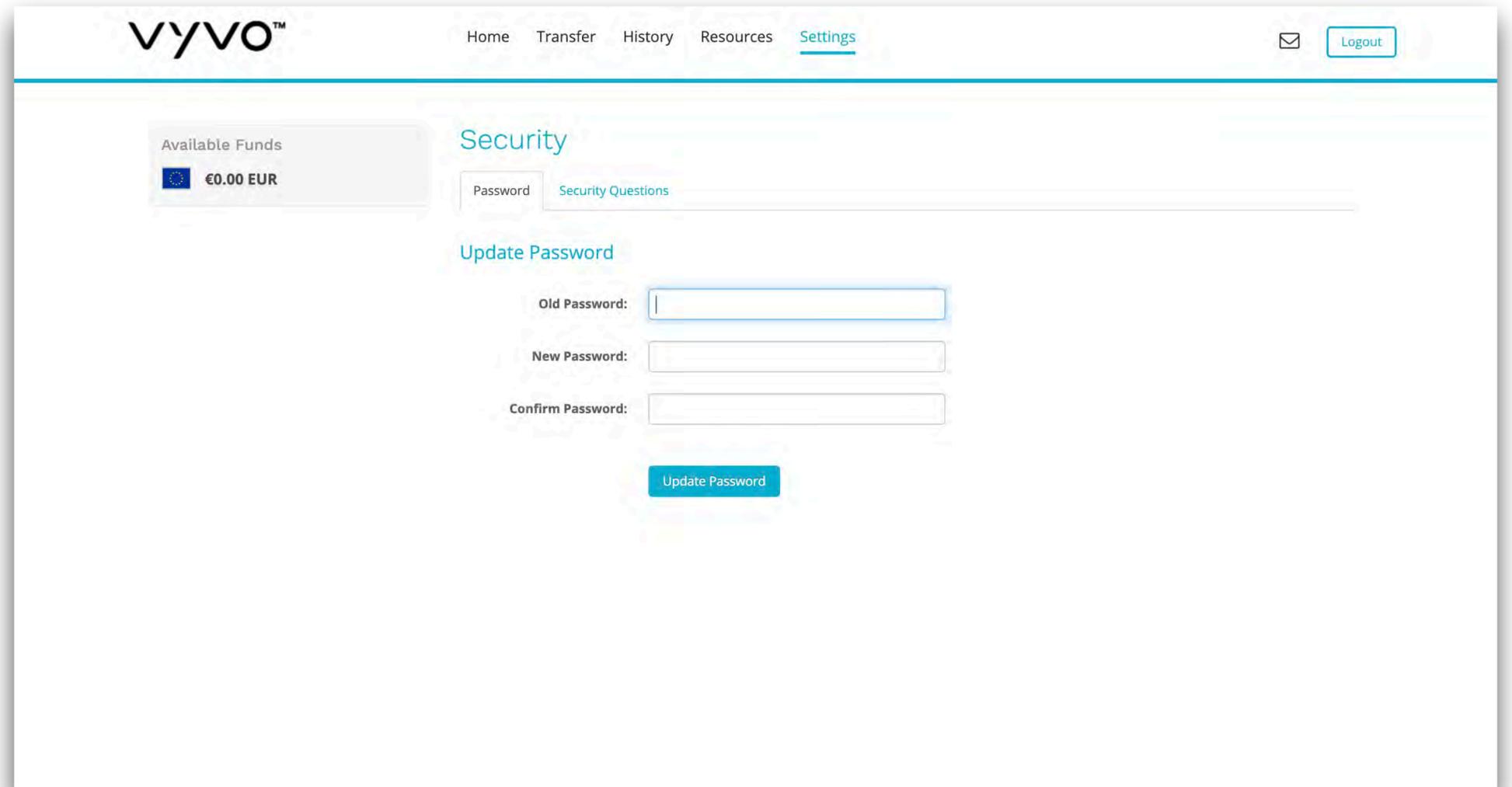
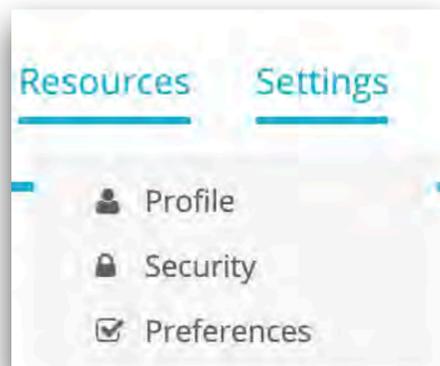
Change or update your personal information in the **Profile** section in the Settings menu.





Settings Security

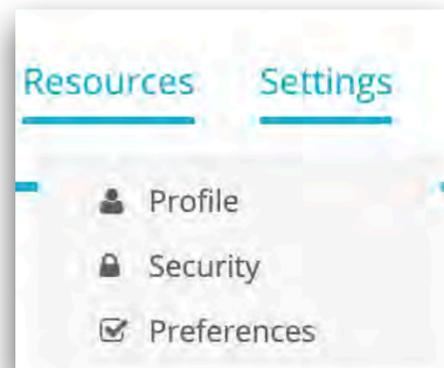
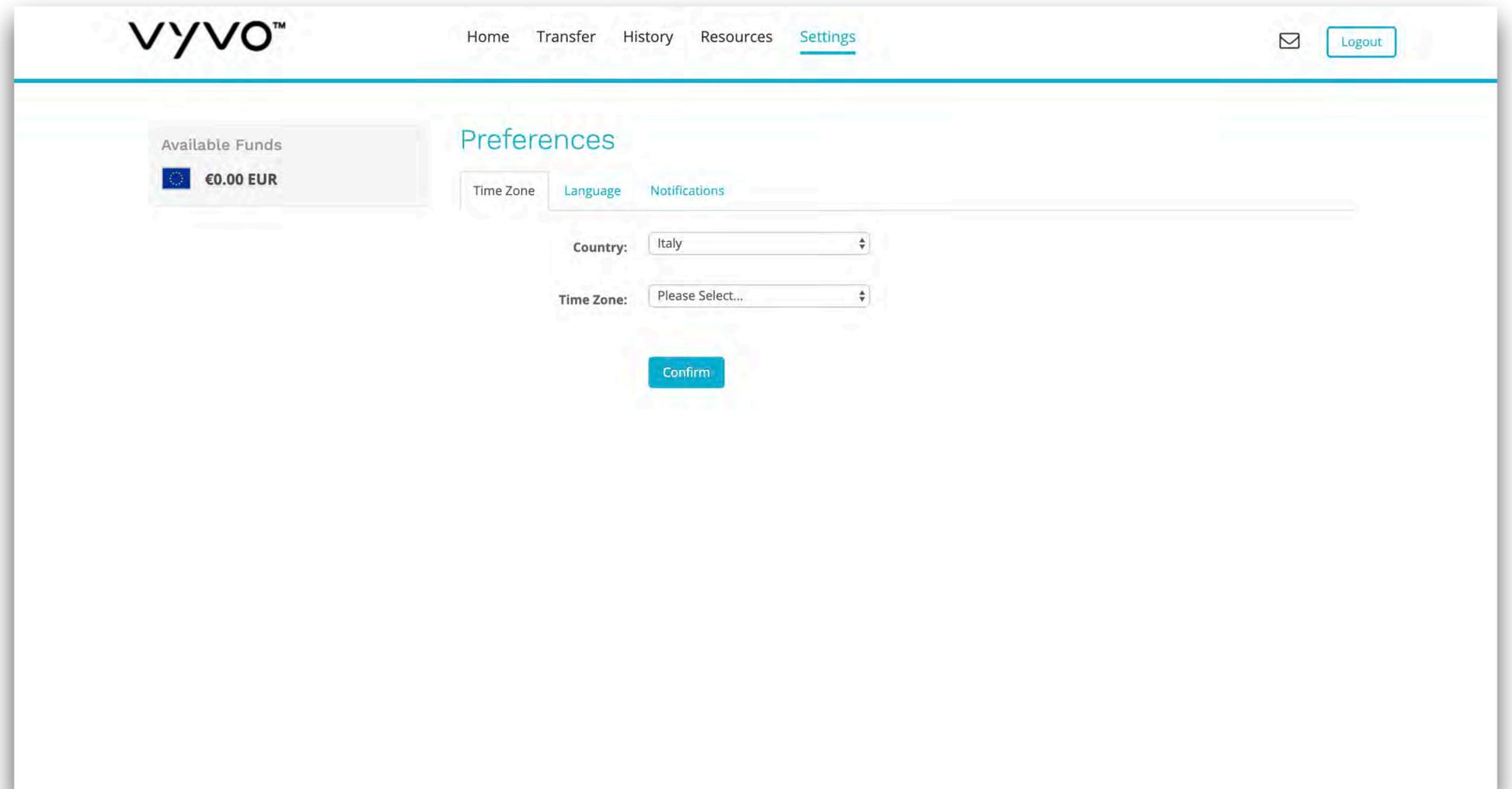
Manage your password and security questions from the **Security** section.





Settings Preferences

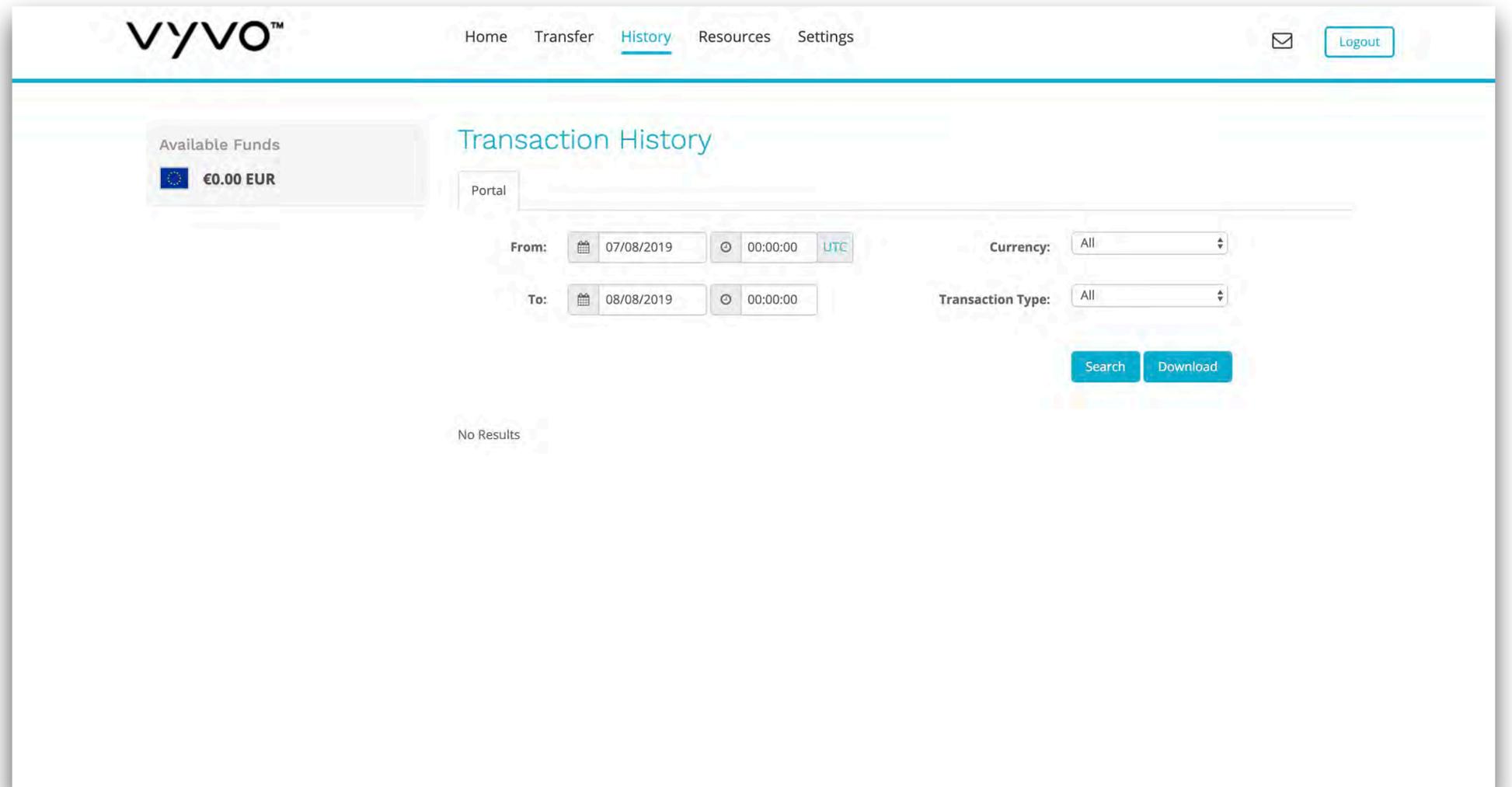
Manage your Time Zone, language and notifications in the **Preferences** section.





Transaction History

In the History section, you can check all the transactions managed within your HyperWallet account.



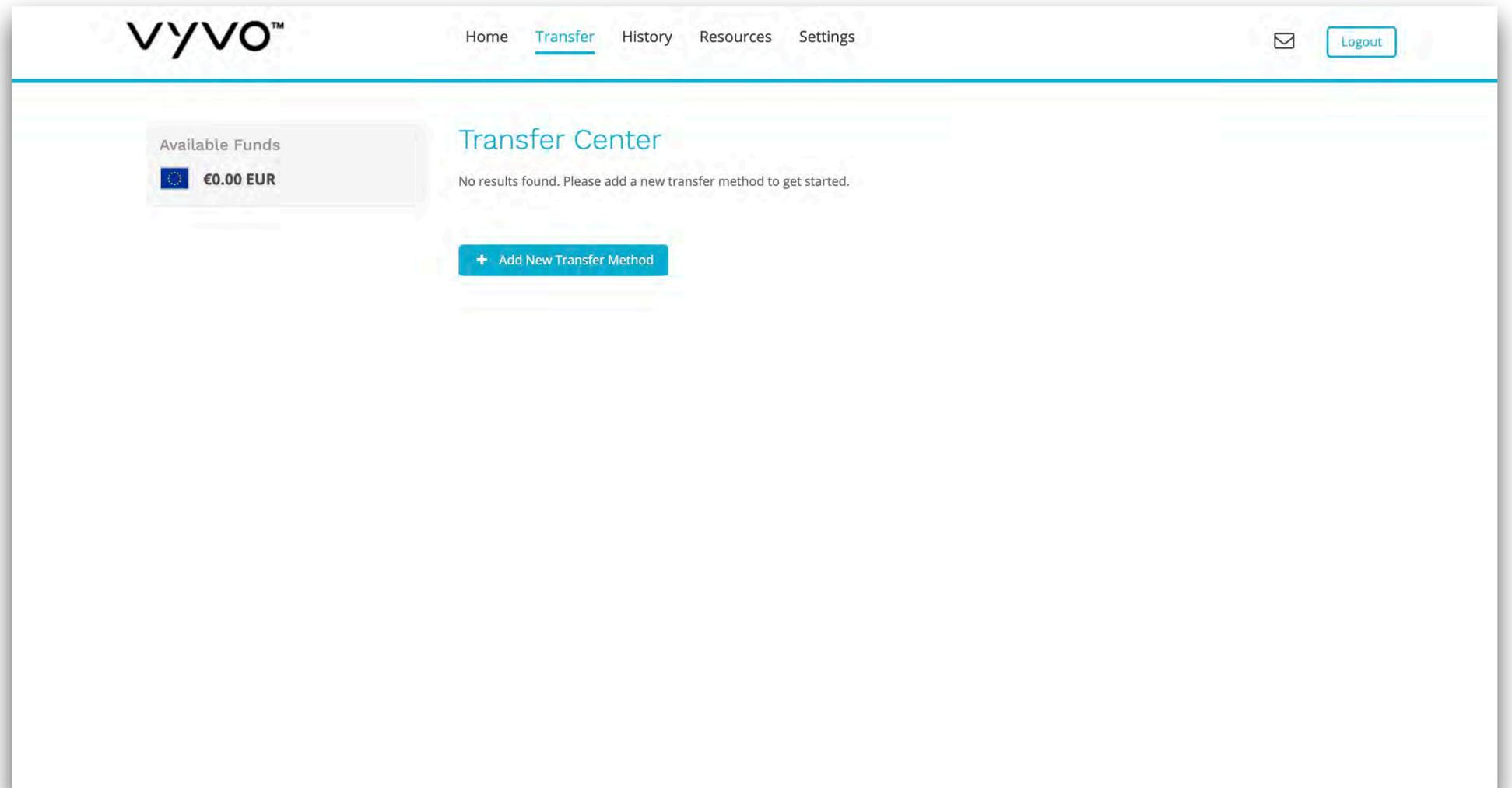
TRANSFER OF AMOUNTS



NEW TRANSFER METHOD

Before managing your transfers and requesting a withdrawal, you must insert your transfer method.

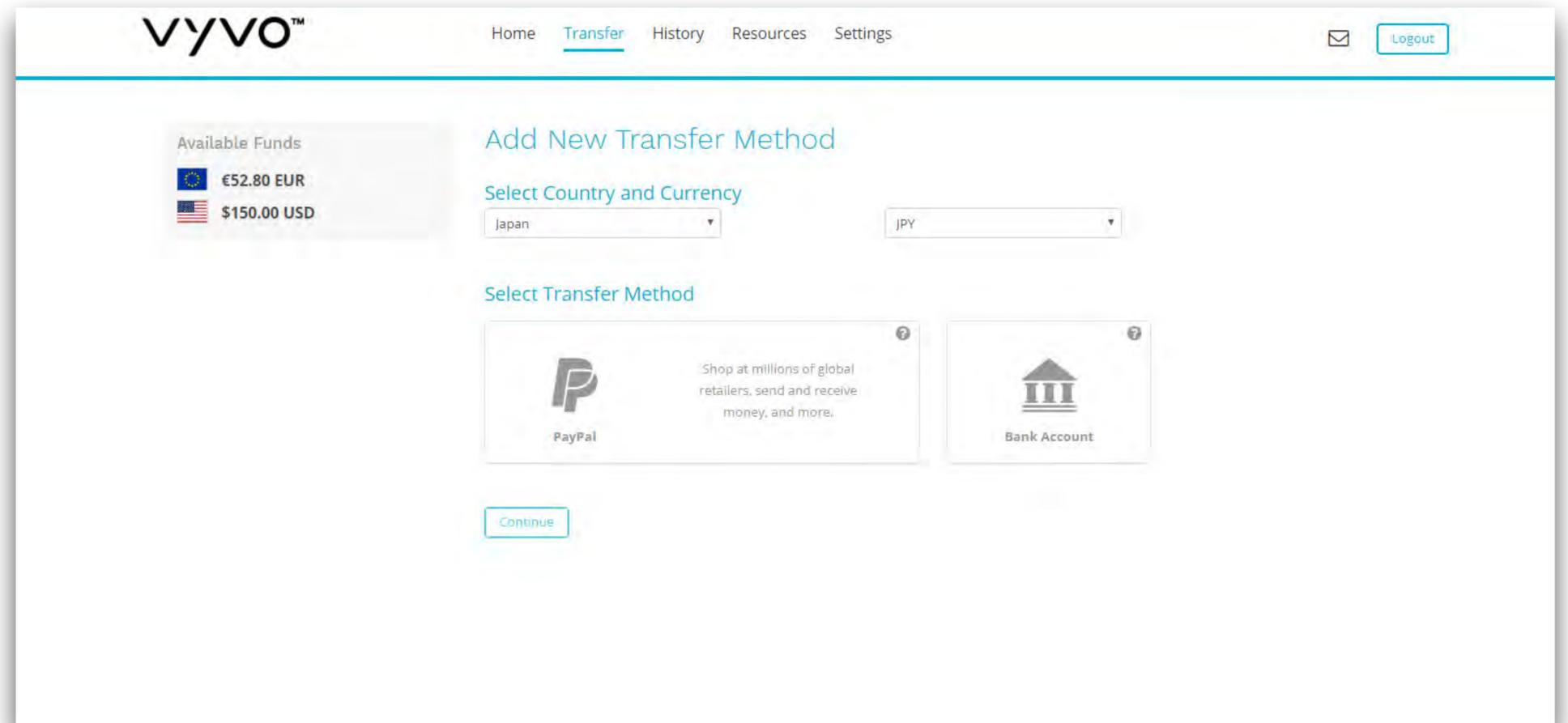
Access the **Transfer** section and click on **Add New Transfer Method**.





Select your country, currency and method of transfer from the options available.

Click on **Continue**.



Insert all the required detailed information related to your Transfer Method choice.

Accept the Terms and Conditions.

Click on **Continue**.

The screenshot displays the VYVO user interface for adding a transfer method. At the top, the VYVO logo is on the left, and navigation links for Home, Transfer, History, Resources, and Settings are in the center. A 'Logout' button is on the right. Below the navigation, a box shows 'Available Funds' as €0.00 EUR. A warning message states: 'Failure to enter your account information correctly may result in your money going to the wrong account and not be recoverable, or additional fees.' The 'Account Details' section includes a visual representation of a check with a routing number of 322114469. Below this, there are input fields for 'Account Type' (set to USD Bank Account), 'Routing Number', and 'Account Number'. There are radio buttons for 'Account Type' (SAVINGS and CHECKING) and a 'Remember As' field. A checkbox for 'I agree to the Terms and Conditions of US ACH Credit Authorization' is present. The 'Transfer Fees & Processing Time' section shows a fee of \$1.25 USD and a processing time of 1 - 3 Business days. At the bottom of the form, there are 'Continue' and 'Cancel' buttons. The footer contains links for Fees, Support, Privacy, Legal, and Licenses and Complaints, along with the text 'Powered by HYPERWALLET - A PayPal Service'.



Double check the information and then **Confirm.**

vyvo™ Home Transfer History Resources Settings ✉ Logout

Available Funds
€0.00 EUR

Add Transfer Method

[Confirm](#)

Account Details

Account Type: United States Bank Account
Bank Name: MUFG UNION BANK, N.A.
Routing Number: 122000496
Account Number: 0123456789
Bank Account Type: SAVINGS

Transfer Fees & Processing Time

Fee: \$1.25 USD
Processing Time: 1 - 3 Business days

Owner of Record

Full Name:
Address:
Date of Birth:
Phone Number:

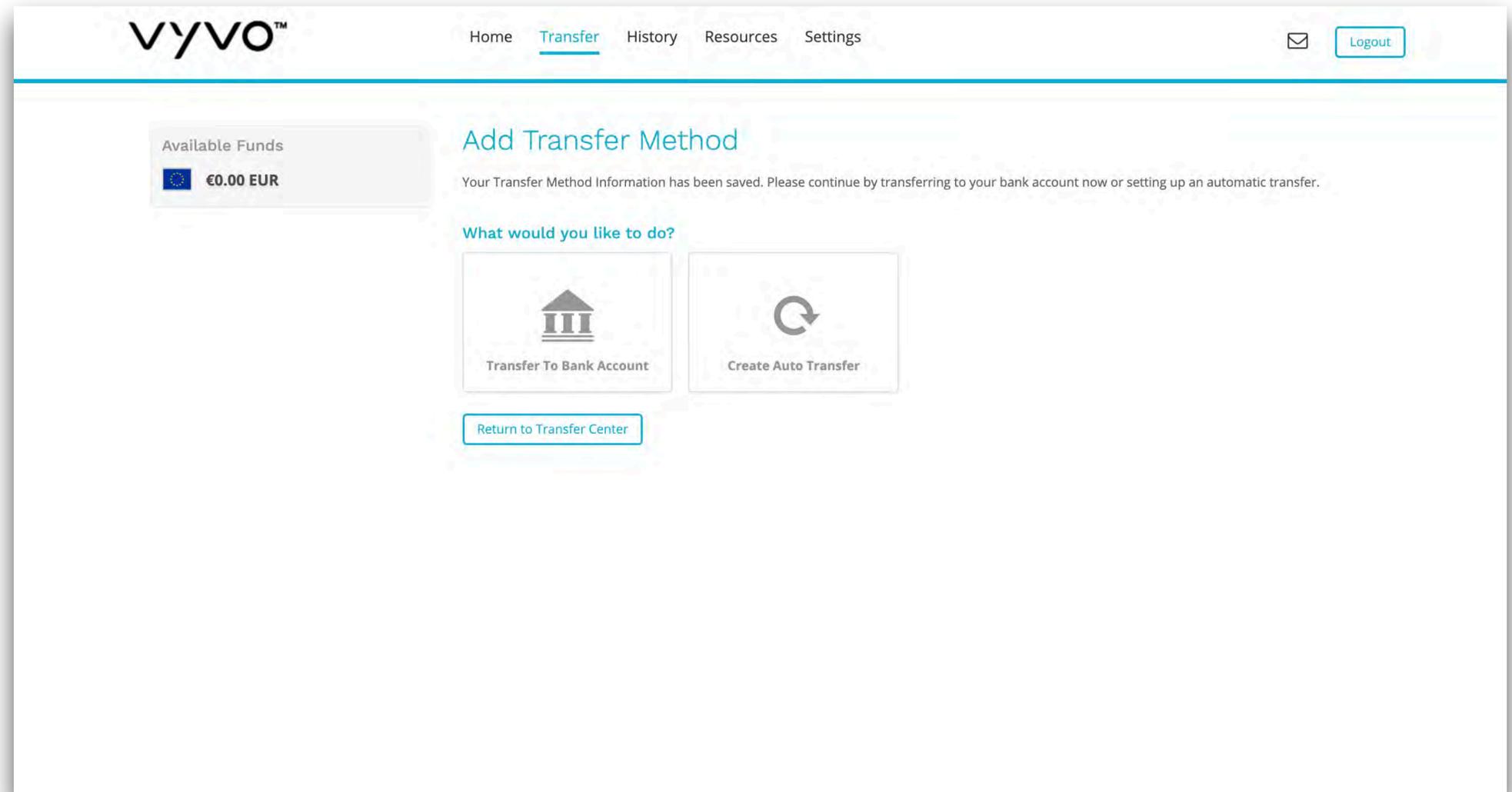
Confirm Cancel



You now can see your preferred Method within the transfer section.

You can also proceed to create an **Auto Transfer** operation.

Click on Return to the **Transfer Center**.

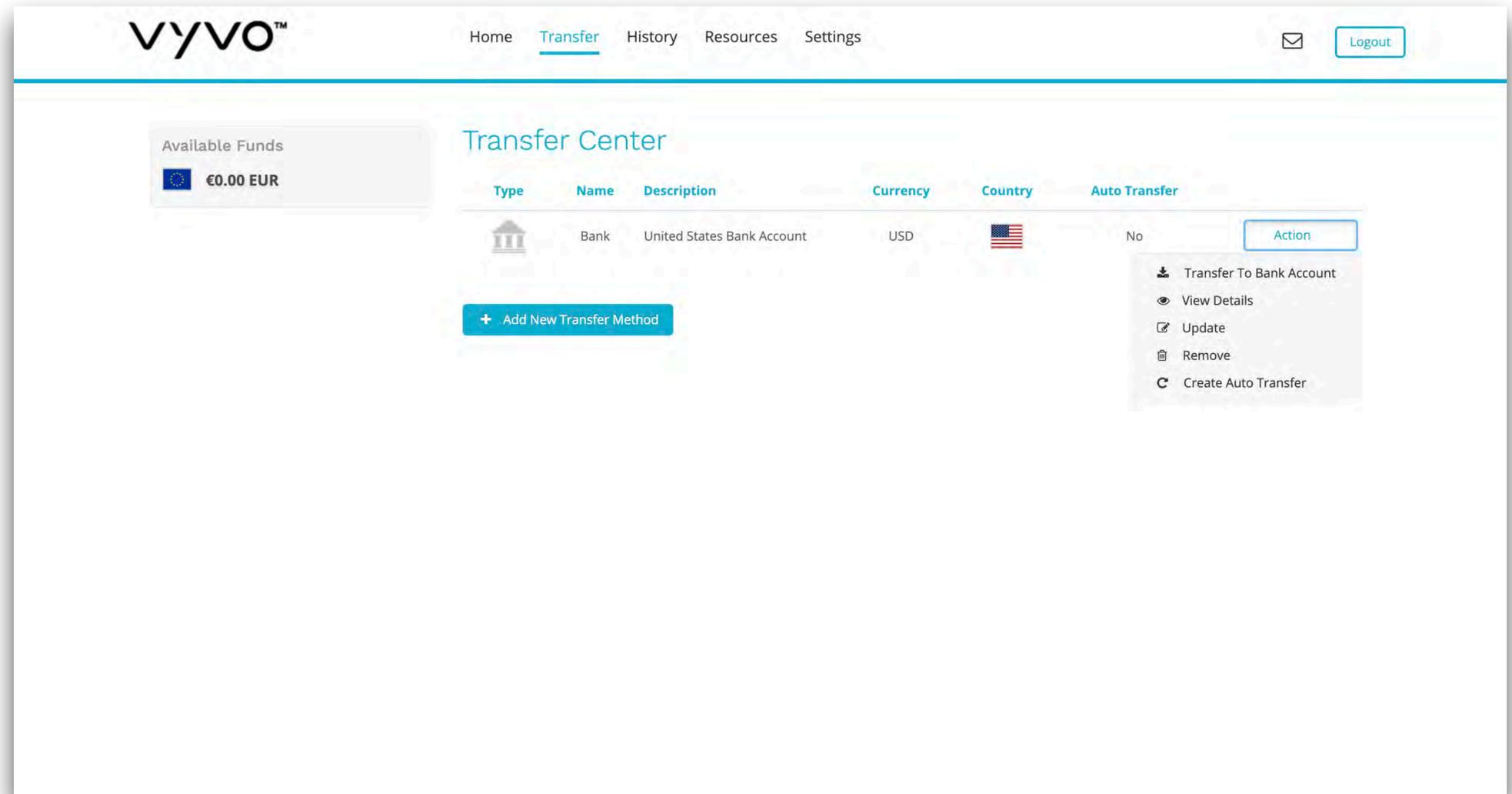




SET AUTO TRANSFER

From the Action button you can set your method.

Click on create **Auto Transfer**.





Set all your preferred parameters of the Auto Transfers and **Confirm**.

vyvo™ Home Transfer History Resources Settings Logout

Available Funds
€0.00 EUR

Auto Transfer

Auto Transfer will automatically transfer your balance to your selected transfer destinations. You will receive an email confirmation for each successful transfer. To setup Auto Transfer, please select your destinations and the amount to transfer (% of your balance) for each and press confirm. Auto Transfer requires 100% of your balance to be specified below

Auto Transfer Enabled:

Transfer Period: Every day
 Monthly, starting on
08/07/2019 GMT

Transfer Method: Bank [USD] 100% Save

[More Options »](#)

Confirm Cancel

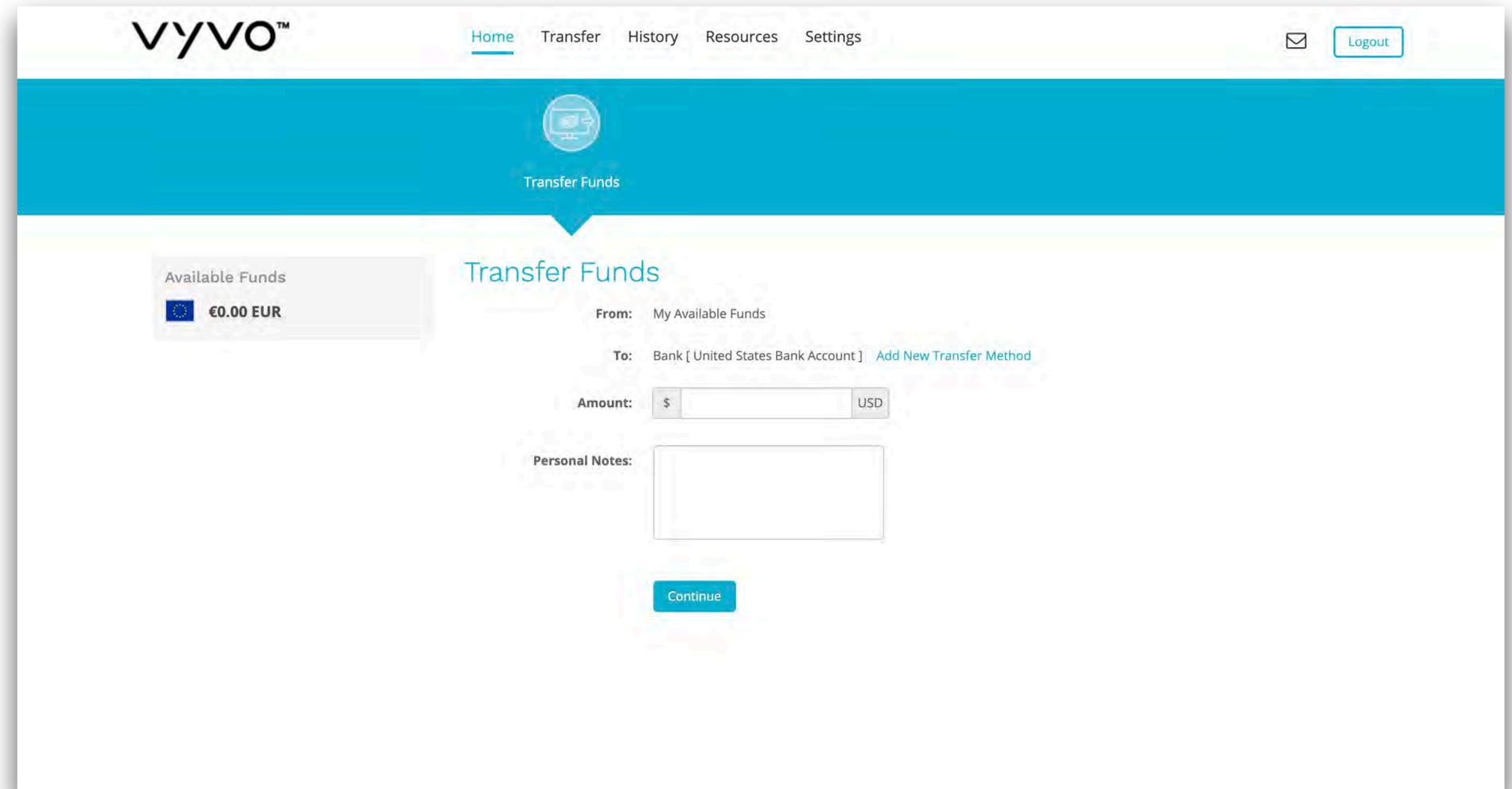


TRANSFER AN AMOUNT

From the **Home** section, choose Transfer Funds in the Action Bar.

Set the options for the transfer and insert the amount.

Click on **Continue**.





Double check the details and then **Confirm**.

vyvo™ Home [Transfer](#) History Resources Settings ✉ [Logout](#)

Available Funds
€100.00 EUR

Transfer Funds

Transfer From

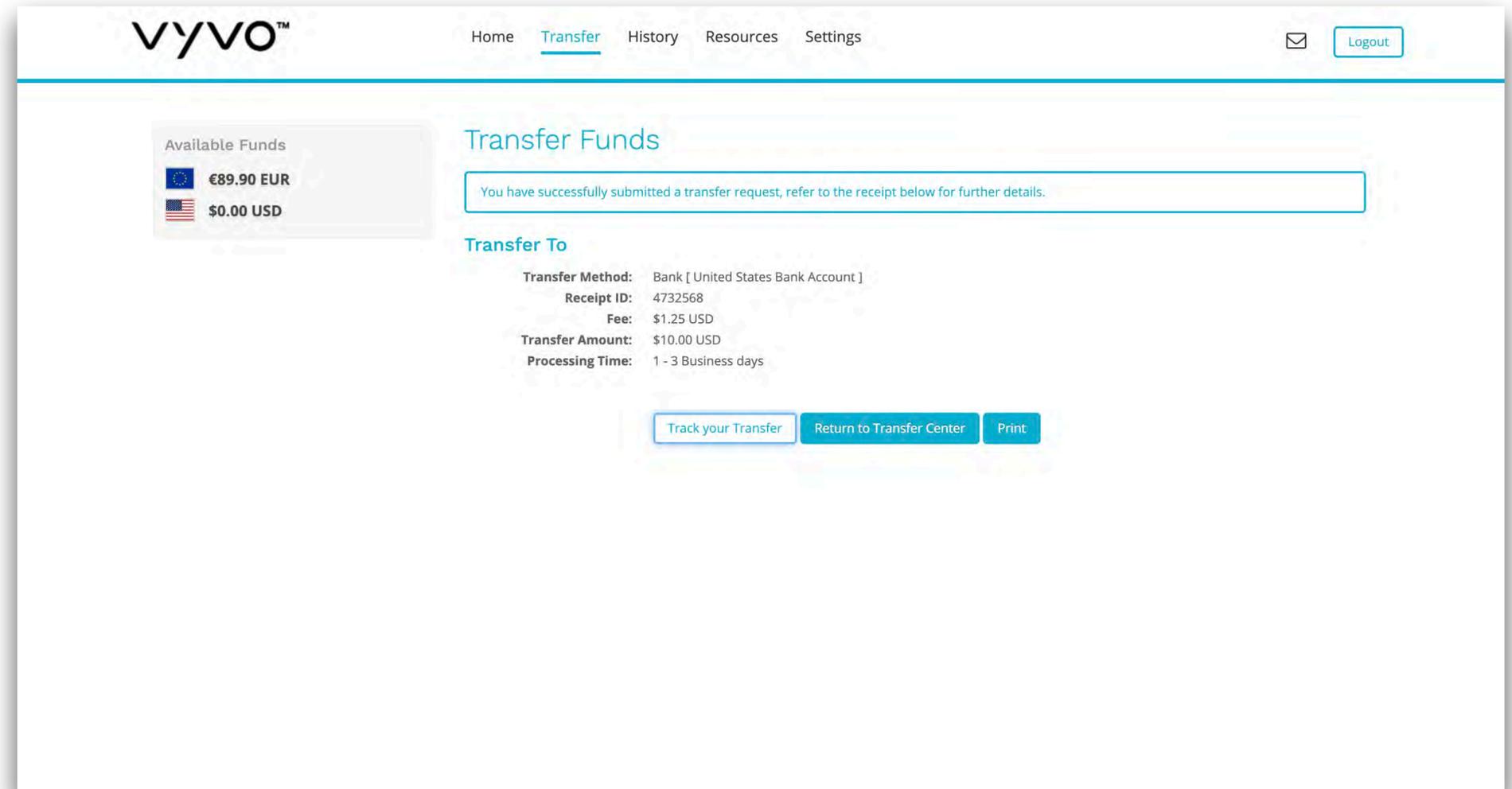
To: Bank [United States Bank Account]
From: My Available Funds
Currency Conversion: €10.10 EUR ⇒ \$11.25 USD
Rate: 1.113861
Total Amount: \$11.25 USD
Fee: \$1.25 USD
Amount: \$10.00 USD
Personal Notes (Optional): Payment

[Confirm](#) [Cancel](#)



Wait for confirmation.

You can track your transfer
any time by choosing
Track your Transfer.





From here you can track the transfer operation and the time of each transfer.

The screenshot displays the VYVO web interface for tracking a transfer. At the top, there is a navigation bar with the VYVO logo, links for Home, Transfer, History, Resources, and Settings, and a Logout button. On the left, a box titled 'Available Funds' shows €89.90 EUR and \$0.00 USD. The main content area is titled 'Track Your Transfer' and includes a 'Status of Your Transfer' progress bar with stages: Created (highlighted), Review, Processing, and Released. Below this is a 'Transfer Tracking Summary' table with columns for Created, Identifier, Destination, and Estimated Delivery Date. A 'Transfer Delivery History' table follows, showing a single entry for 'Aug 07, 2019 01:39 PM' with the description 'Transfer Request Initiated'. At the bottom, there are time zone dropdown menus and 'Print' and 'FAQ' links.

Available Funds

- €89.90 EUR
- \$0.00 USD

Track Your Transfer

Status of Your Transfer

Created | Review | Processing | Released

Transfer Tracking Summary

Created	Identifier	Destination	Estimated Delivery Date
Aug 07, 2019	4732568	Bank	Pending

Transfer Delivery History

Date/Time	Description
Aug 07, 2019 01:39 PM	Transfer Request Initiated Payee has initiated a funds transfer request.

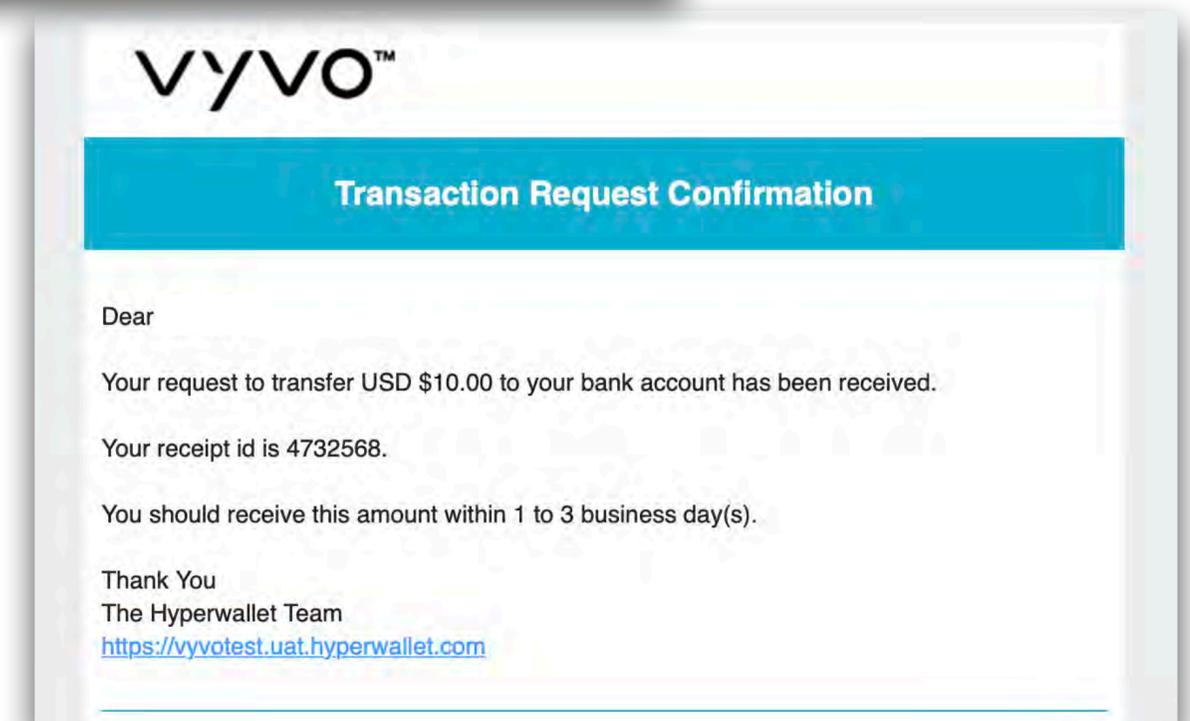
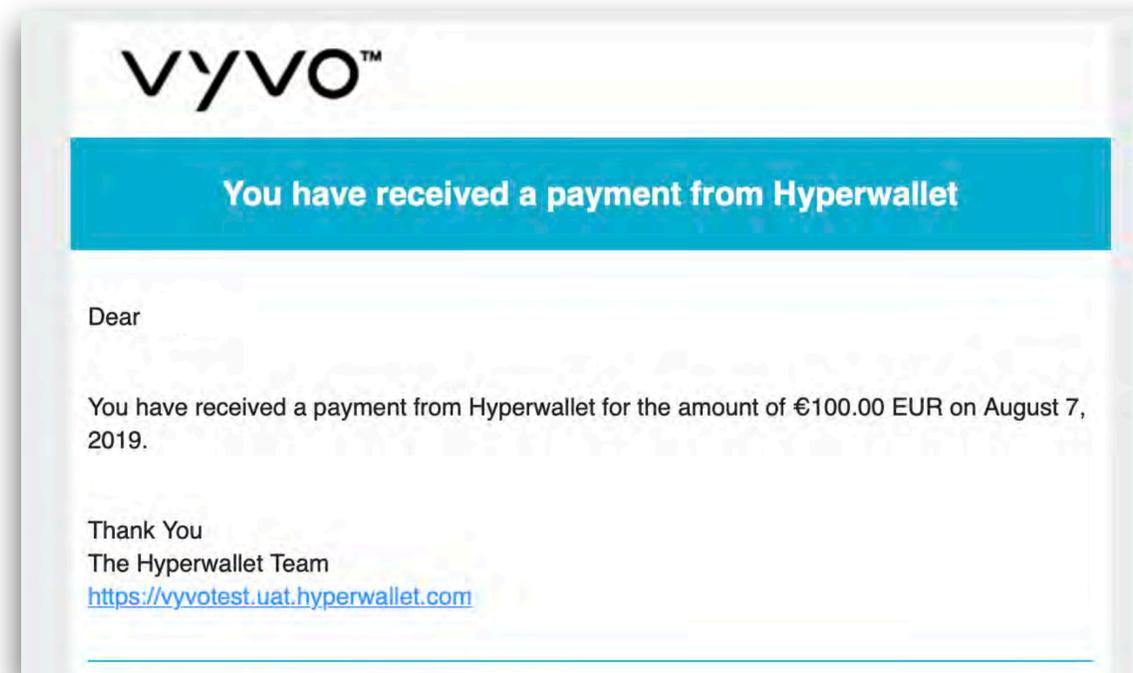
Select time zone: Italy | Central European Time

Print | FAQ



NOTIFICATIONS

An email will be sent to you by the system to notify you when new amounts are added to your account, or when each transfer operation is requested.



VYVO™

VYVO™

MAKING
LIFE WONDERFUL

