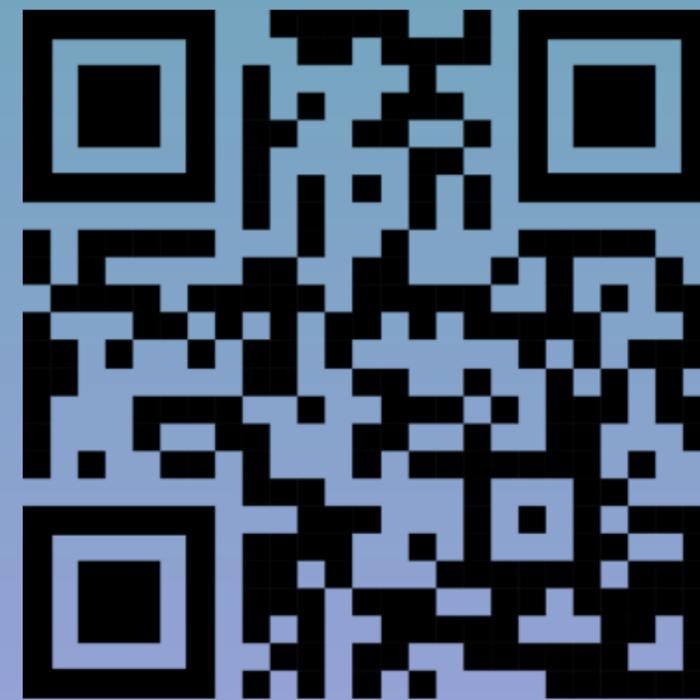


# HOW TO PLACE AN ORDER IN THE VYVO STORE

# VYVO STORE

THE VYVO STORE IS YOUR DESIGNATED AREA WHERE YOU CAN PLACE AN ORDER FOR VYVO PRODUCTS AND SERVICES AVAILABLE AT:



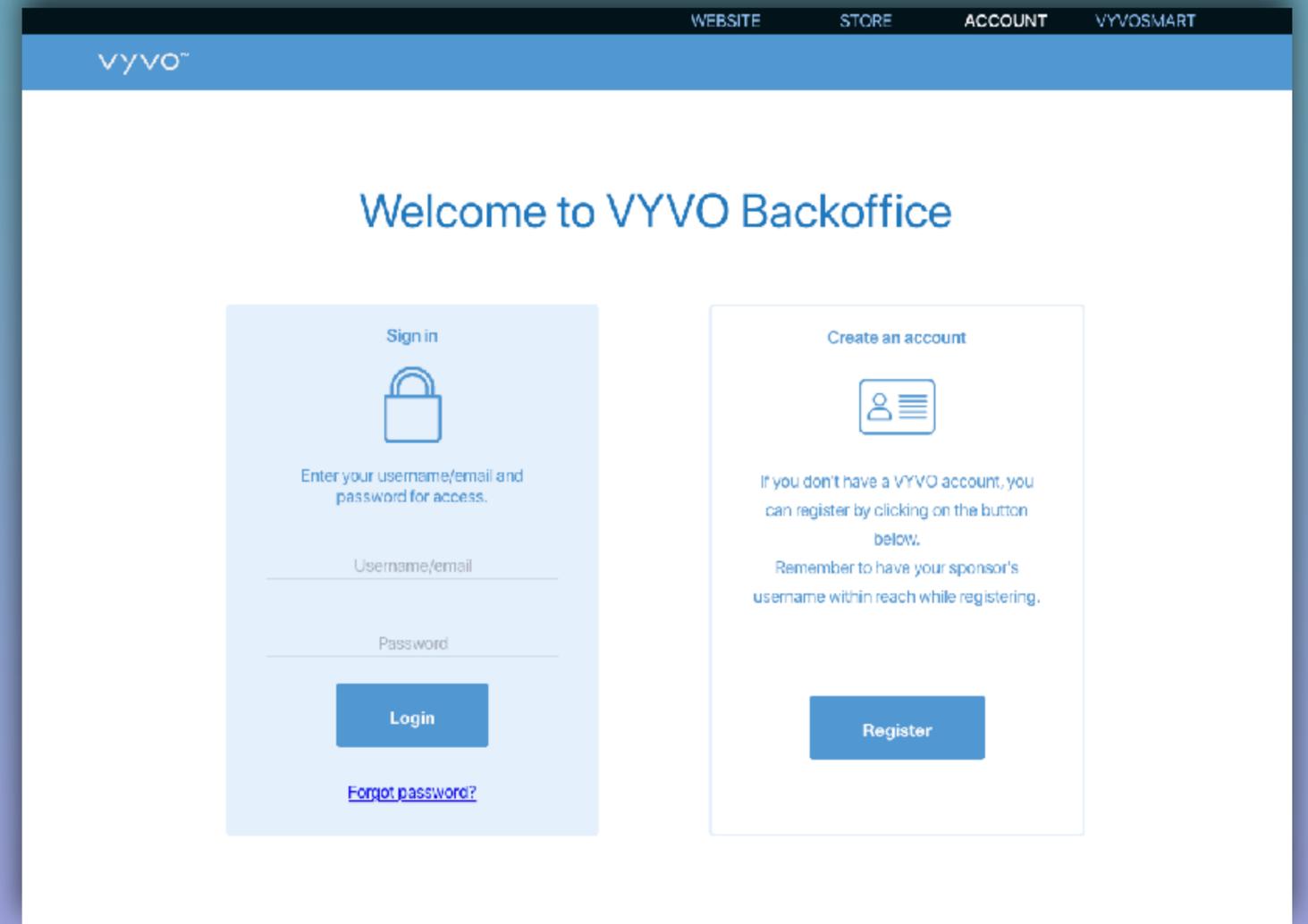
[MY.VYVO.COM](https://my.vyvo.com)

# STEP 1. ACCESS OR REGISTER A NEW PROFILE



# LOGIN OR REGISTER

Before you proceed to select a product, you must **log in** to the system or **register** on the platform.



The screenshot shows the VYVO Backoffice interface. At the top, there is a navigation bar with links for WEBSITE, STORE, ACCOUNT, and VYVOSMART. Below this is a blue header with the VYVO logo. The main content area is titled "Welcome to VYVO Backoffice" and contains two primary actions:

- Sign in:** A light blue box with a lock icon. It prompts the user to "Enter your username/email and password for access." It includes input fields for "Username/email" and "Password", a blue "Login" button, and a link for "Forgot password?".
- Create an account:** A white box with a person icon. It states: "If you don't have a VYVO account, you can register by clicking on the button below. Remember to have your sponsor's username within reach while registering." It features a blue "Register" button.

# A. LOGIN

If you are already a customer or a VYVO CRP member, you can simply insert your **username** or **email** and your **password** to access your account.

Sign in



Enter your username/email and password for access.

Username/email

Password

Login

[Forgot password?](#)

# B. REGISTRATION

If you are not registered yet, you can easily proceed to the creation of a new account by simply choosing the **Register** option.

Create an account



If you don't have a VYVO account, you can register by clicking on the button below.

Remember to have your sponsor's username within reach while registering.

Register

# B. REGISTRATION

In the registration form, you can insert all the necessary personal information and create your personal profile.

VYVO™ MAKING LIFE WONDERFUL
JOIN VYVO

WELCOME TO THE JOIN PROCESS!

Before you continue, you will need to make your first choice: Do you want to be a customer, or participate in the VYVO Referral Program? As a customer, you can buy products, and enjoy the VYVO experience a more wonderful life with Life Sensing Technology. Participating in the VYVO Referral Program will grant you all of the customer benefits, plus the ability to join our movement.

Customer
  Join the Customer Referral Program

TO BEGIN

Referrer username

Select your country  Select your language

YOUR ACCOUNT

Your email  Confirm your email

Your username

Your password  Confirm your password

PERSONAL INFO

Last Name  First Name

Phone number

Gender  Male  Female

Birthdate

CONTRACTS

**You must read and accept all terms and conditions before continuing.**

By checking here, I am confirming that I have no contractual obligations that would restrict my activities in VYVO and agree with all the terms and conditions.

JOIN

# B. REGISTRATION

The first choice you need to make is between becoming a **customer** or joining the **Referral Program**.

Here you can decide if you want to create a simple customer profile to buy products or immediately **start to get the benefits of joining the VYVO CRP**. In the future, you will be able to upgrade a customer profile to participate in the VYVO CRP by following some specific guidelines.

## WELCOME TO THE JOIN PROCESS!

Before you continue, you will need to make your first choice: Do you want to be a customer, or participate in the VYVO Referral Program?

As a customer, you can buy products, and enjoy the VYVO experience a more wonderful life with Life Sensing Technology.

Participating in the VYVO Referral Program will grant you all of the customer benefits, plus the ability to join our movement.

Customer

Join the Customer Referral Program

# B. REGISTRATION

To proceed with the creation of a new profile, you need to insert the referrer's username. That is the username of the person that referred you to VYVO. If you don't have this name, you can simply use the FIND SPONSOR function available within the page.

**TO BEGIN**

Your Sponsor's Username is mandatory to continue the registration process

If you do not have a sponsor, you can use [Find Sponsor Page](#) to choose your sponsor and join us. Select a country and you will be taken to choose a sponsor by username and proceed to Join. →

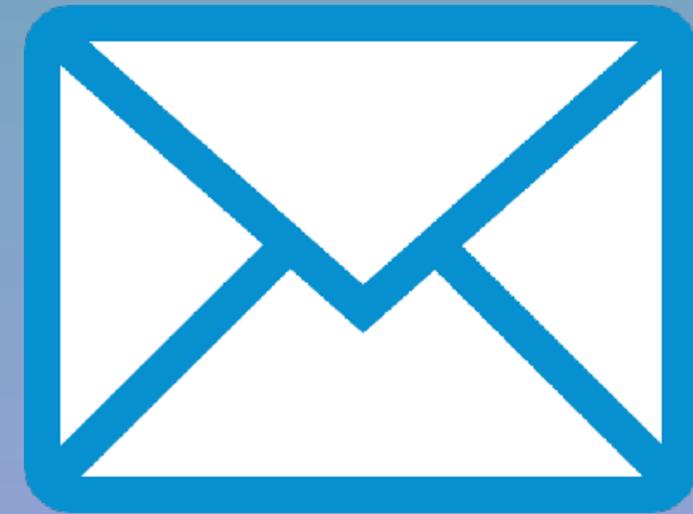
?

▼  ▼

[FIND A SPONSOR](#)

## B. REGISTRATION

Complete the form, accept the Terms and Conditions shown at the bottom of the page, and wait for the welcome email to access your profile and proceed to the purchase of VYVO Products.



**STEP 2.**  
**JOIN VYVO AND**  
**CHOOSE YOUR**  
**SUBSCRIPTION**  
**AND PRODUCTS**



# A. CHOOSE YOUR VYVO PROGRAM

Before purchasing a product, VYVO believes it is essential to choose a VYVO Smart subscription program, capable of increasing and completing the features and services offered through the devices.

You can choose from the available options and proceed with a selection wizard or Skip to select only the basic functions.

WEBSITE STORE ACCOUNT VYVOSMART

VYVO™ JOHN DOE

Category PACKS PRODUCTS

## JOIN VYVO SMART LIFE

### 1. Choose your VYVO Smart Life Program

**VYVO Smart BASIC - Oracle**

1-month VYVO Smart Life with Monitor and Protect services plus Oracle Report Improve service

SV 45 FS USD 0.00 **USD 29.90**

**CHOOSE**

**VYVO Smart ADVANCED - Nutra**

1-month VYVO Smart Life with Monitor and Protect services plus Oracle Report and NutraPak Improve services.

SV 150 FS USD 0.00 **USD 99.90**

**CHOOSE**

**VYVO Smart ADVANCED - Sugar Buster**

1-month VYVO Smart Life with Monitor and Protect services plus Oracle Report and Sugar Buster Improve services.

**SugarBuster Meals Options**

- 1 Meal USD 99.90
- 2 Meals + USD 40.00 (+ USD 4 FS; + 40 SV)
- 3 Meals + USD 70.00 (+ USD 7 FS; + 70 SV)

SV 100 FS USD 10.00 **USD 99.90**

**CHOOSE**

**VYVO Smart PRO - Nutra & Sugar Buster**

1-month VYVO Smart Life with Monitor and Protect services plus Oracle Report, NutraPak, and Sugar Buster Improve services.

**SugarBuster Meals Options**

- 1 Meal USD 149.90
- 2 Meals + USD 40.00 (+ USD 4 FS; + 40 SV)
- 3 Meals + USD 70.00 (+ USD 7 FS; + 70 SV)

SV 150 FS USD 16.00 **USD 149.90**

**CHOOSE**

Don't need a VYVO Smart Life Program? **SKIP**

# B. USE YOUR VOUCHER CODE

If you already have a Voucher Code to receive the first month subscription for free, you can use it in the second wizard section. Otherwise, you can select **Proceed Without Voucher**.



**Do you have an activation voucher code?**

If you already have a Subscription Activation Voucher Code, select your plan between the options above, and insert your code in the following section.

Insert here your Voucher Number

PROCEED WITH  
VOUCHER

PROCEED  
WITHOUT  
VOUCHER

# C. GET THE DEVICE AT A SPECIAL DISCOUNTED PRICE

If you have chosen a subscription program, VYVO offers you the opportunity to get your first device or your pack at a special, discounted price. The same amount of your first month's subscription will be discounted from the device/pack's price. **Choose it and proceed.**

## 2. Choose your VYVO devices at special discounted prices

You have already chosen:

**SUB PRO SB 3 Meal PROGRAM, at only USD 219.90**

You can decide at any time to deactivate the automatic renewal inside your personal area within the subscription section.

Add a VYVO Smart device to your subscription program at a special discounted price.



Only add USD 69.1

CHOOSE

VYVO™ WATCH  
LITE 4G

Total to pay: USD 219.90

PROCEED

# D. ADD MORE PACKS OR PRODUCTS

In the second step of the wizard, you are able to select more products and packs and add them to your cart.

The cart is fully editable and visible on the right side of the screen.

Proceed to **Pay Now** when you are done making your selection.

WEBSITE STORE ACCOUNT VYVOSMART

VYVO™ JOHN DOE

Country UNITED STATES OF AMERICA

Category PACKS - CEASE - PRODUCTS - LOYALTY STORE

This is a reminder for all of our members and customers that VYVO products are not intended to diagnose, treat, cure, or prevent any disease. VYVO does not make any claim that its products prevent or cure COVID-19 or the coronavirus, and any claims that they do are a violation of our Company policies and are prohibited.

New item available within your Store, access the CEASE category to find the new item.

Your Subscription is currently inactive Auto-renew: Disabled  
Go to settings

**PACKS**

**Personal Pack - Health**

The pack includes 5 boxes, 1-month Sugar Buster - one meal

Price USD 349.00

PAY NOW ADD TO CART DISCOVER MORE

**Personal Pack - Tech**

The pack includes one VYVO WATCH LITE SE with a Voucher to activate the VYVC Smart Life program, and a...

Price USD 299.00

PAY NOW ADD TO CART DISCOVER MORE

**CART**

**YOUR CART**

VYVC Smart PRO - Nurra & Sucar.. x 1  
VYVC WATCHLITE SE x 1

Voucher Code

SV Amount 220

Total amount 289.00

\*The total amount contains the discount, but not shipping cost and taxes.

\*The SV associated with the subscriptions are not shown on the cart. They will be credited at the time of activation.

2 PAY NOW  
RESET

STEP 2.

# E. CHECK OUT

In this section, you can review your order, select or add the billing and shipping addresses, accept the T&C, and proceed to **Confirm and Pay**.

WEBSITE
STORE
ACCOUNT
VYVOSMART

VYVO™
JOHN DOE

Hello, johndoe@gn

	Price	Count	Total
VYVO Smart PRO - Nutra & Sugar Buster 3 meals	219.90	1	219.90 <a href="#" style="color: red;">remove</a>
VYVO WATCH LITE SE	219.00	1	219.00 <a href="#" style="color: red;">remove</a>

Sugar Buster: expected delivery JULY 2020

VYVO Watch Lite SE: expected delivery JULY 2020

Discount -USD 149.90

Subtotal USD 289.00

Shipping USD 18.18

Taxes USD 32.00

**Total USD 339.18**

### Shipping Address

John Doe  
600 Brickell World Plaza  
United States of America - Florida  
Miami - 33132  
0017188741752

EDIT ADMIN

New shipping address

### Billing Address

John Doe  
600 Brickell World Plaza  
United States of America - Florida  
Miami

EDIT ADMIN

New Billing Address

### Please confirm your order

**Total order:** USD 339.18

By confirming your order, you fully accept our general conditions of use and sale, our Refund Policy, Privacy Policy, and Shipping & Tracking. In case your order contains a VYVO Subscription, you understand, agree, and accept that the auto-renew function will be set to "Yes". Therefore, you agree to the automatic renewal of the monthly base payment of your subscription using the same payment method system you have chosen for this order. You can decide at any time to deactivate the automatic renewal inside your personal area within the subscription section.

BACK TO STORE
CONFIRM AND PAY

# F. PAYMENT OPTION

In this section, you can review your order, check the finalized Shipping Costs and Taxes applied to the purchase.

You must also accept the General Terms and Conditions of Sale and proceed to **Pay** by choosing between the **payment methods** available in your country.

The screenshot displays the VYVO checkout interface. At the top, navigation links for WEBSITE, STORE, ACCOUNT, and VYVOSMART are visible, along with a user profile for JOHN DOE. The main section is titled 'Your Cart' and lists two items: 'VYVO WATCH LITE SE' and 'VYVO Smart PRO - Nutra & Sugar Buster 3 meals'. A summary table on the right shows a discount of US\$ -149.90, a subtotal of US\$ 289.00, tax of US\$ 32.00, shipping of US\$ 18.18, and a final total of US\$ 339.18. Below the cart, there is a section for 'General Terms and Conditions of Sale' with links for SHIPPING AND TRACKING, TERMS WARRANTY, and REFUND POLICY. A checkbox is checked, indicating acceptance of the terms. The 'Choose your payment' section is divided into INTERNAL and EXTERNAL categories, with icons for Credit card, Wallet, Voucher, Forward Order to..., and Bank transfer / Deposit.

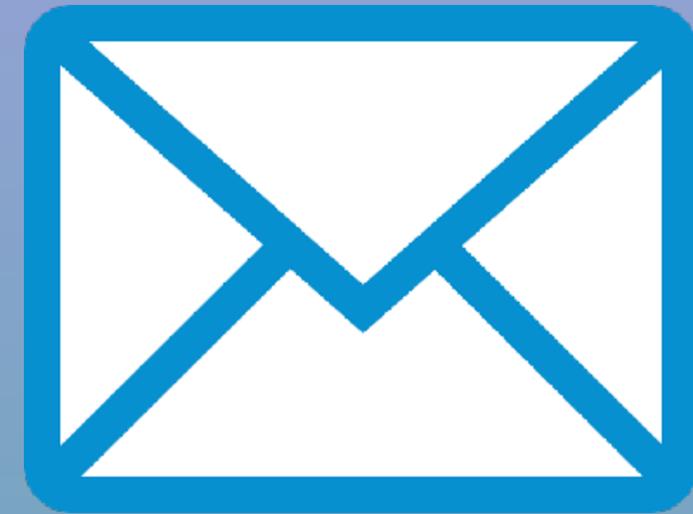
Item	Price	Total
VYVO WATCH LITE SE	US\$ 219.00 X 1	US\$ 219.00
VYVO Smart PRO - Nutra & Sugar Buster 3 meals	US\$ 219.90 X 1	US\$ 219.90
Discount	US\$ -149.90	
Subtotal	US\$ 289.00	
Tax	US\$ 32.00	
Shipping	US\$ 18.18	
<b>Total</b>	<b>US\$ 339.18</b>	

**STEP 3.  
ORDER  
CONFIRMATION  
AND CHECKING  
YOUR ORDER**



# A. RECEIVE THE ORDER CONFIRMATION

As soon as your payment is confirmed (depending on the payment method), you will receive an email with your order details, including the order identification number.



# B. CHECK YOUR ORDER

You can check your order details (Shipping information, Order status, etc.) at anytime from your personal area at:

<https://my.vyvo.com/office/orders>

Office / Orders

My Orders

< HISTORY PRODUCT CODES ORDERS FORWARDED ORDERS RECEIVED LC >

My Orders

Last Pending Completed Refund/ChargeBack Cancelled

ORDER REGISTERED ON	TOTAL	DESCRIPTION	ORDER STATUS	ORDER NUMBER
July 4, 2019 SHIPPING STATUS Ok	\$ 221.58	VYVO VISTA - Smart Wearable PAYMENT DATE	PENDING	269643 Approve it
July 3, 2019 SHIPPING STATUS Ok	\$ 221.58	VYVO VISTA - Smart Wearable PAYMENT DATE	PENDING	269601
October 24, 2016	\$ 152.93	Space System LITE PAYMENT DATE	CANCELLED	122363

STEP 3.

vyvo™

MAKING LIFE WONDERFUL